

Coastguard New Zealand

Annual Report
2018



THE CHARITY SAVING LIVES AT SEA



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We are the charity saving lives at sea

“ It really was an absolute relief to know that people who knew what they were doing were out there rescuing my kids, they would have died if Coastguard weren't there to help. ”

Christine, Whangamata

“ We remain indebted to Coastguard, they're a critical part of the safety of boating, you know you can call them and help will be there. ”

Len, Auckland

“ These people are amazing, they give their time to go and do the searches at a cost of something else in their lives. ”

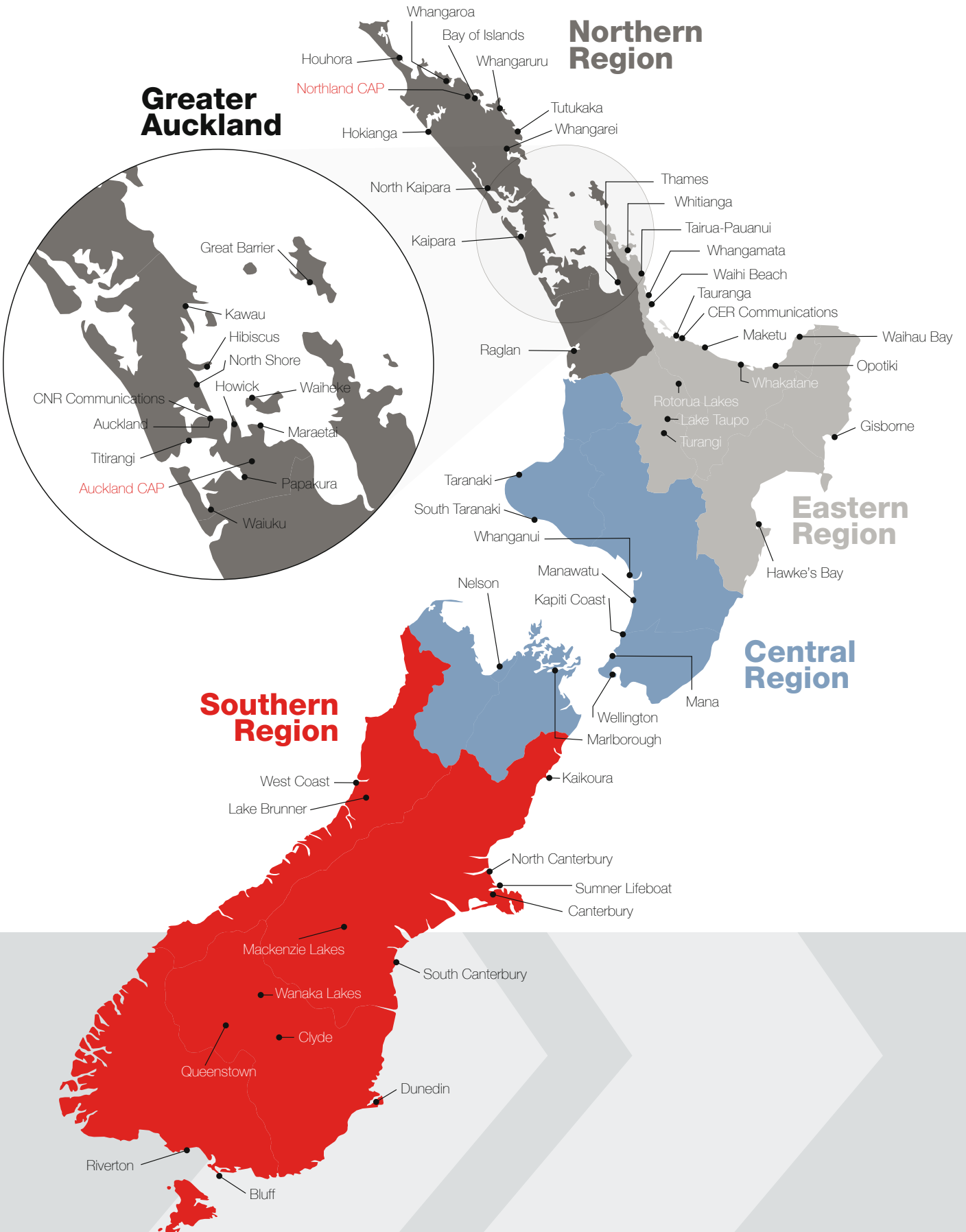
Gavin, Tauranga



Where we are

Coastguard provides the primary maritime search and rescue service in New Zealand.

Every year over 6,900 people are brought home safely to their families because of the dedicated women and men who volunteer for Coastguard. Right across the country, 24 hours a day, seven days a week, 365 days a year our volunteers are saving lives at sea.



It takes a community to save a life

Kia ora.

Last year 6,951 people were rescued and able to return to their families because Coastguard volunteers responded to their calls for help.

So who is Coastguard? Our tagline is “The Charity Saving Lives at Sea”, but we are so much more than that. At our heart we are people who care.

Our volunteers are from all over New Zealand and come together to ensure all boaties are brought home safely to their families. I would like to thank all rescue crews on the water, radio operators, air crew and support crew for the thousands of hours of training and operations. You are making a real difference ensuring the safety of Kiwis in communities across the country.

Every one of those hours are spent away from your own families and work. The reality is that without the support of families and employers you could not do what you do on the water. In a very real sense these people are a critical part of our rescue crew. Our volunteers can focus on the task at hand knowing that their family and employers have their back. Thank you to those families and employers for your support of our crews.

It takes a considerable amount of money to keep Coastguard rescue assets operational. This means that fundraising is an important part of our DNA at a unit, regional and national level. Every year we need to raise about \$20 million from a range of funding sources - many

individuals donating regularly, corporates, community funders and Government. It enables us to keep our vessels on the water and aircraft in the air, train our volunteers and provide them with the right search and rescue equipment to do the job and to fund new vessels when we need to. So a big thank you to all our funders and supporters – without you we wouldn't be able to save lives at sea.

Saving lives at sea is a team effort. Coastguard volunteers often work with a range of people in the wider Search and Rescue (SAR) sector - LandSAR, Surf Life Saving, Police and the Rescue Co-ordination Centre (RCCNZ). Our combined expertise means we can provide a truly world-class search and rescue service. Teamwork is powerful, so thank you to all our SAR partners.

Supporting our Coastguard volunteers are our staff, based in the regional and national offices. They do this by helping with fundraising, delivery of search and rescue, health and safety training, as well as operational and administrative support to make life easier for our volunteers. Thank you for all your efforts.

It takes a community to save a life - our volunteers, their families and employers, our supporters, funders, partners and staff - without their caring and commitment we couldn't run this extraordinary organisation.

Lastly a personal thanks, this is my final year as President and I want to thank everyone who has helped me during



my time on the Board. It has been an interesting journey and a fantastic opportunity to serve this amazing organisation.

Stay safe and sincere thanks,

Henry van Tuel
President
Coastguard New Zealand

Coastguard New Zealand Board

Henry van Tuel	President	Peter Kara	Central Region Appointee
Aaron Wallace	Vice President	Nicola Hockley	Southern Region Appointee
Dick Chapman	Elected Member	John Cowan	Ex-officio Member
Nigel Griffiths	Elected Member	Dean Lawrence	Co-opted Member
Wally Hawken	Northern Region Appointee	Mike Purchase	Co-opted Member
Richard Packham	Eastern Region Appointee	Ed Crook	Co-opted Member

Our Vision

No boaties' lives lost at sea

Our Mission

To be the 'go to' people for marine safety, education and search and rescue services

Our Focus



Our People

Having the right leadership supporting our professional volunteers to deliver operational excellence.



Community

Home safe, every time.



Financial

Financial sustainability.



Reputation

Integrity.
Professionalism.
Altruism.

Our Success Factors

A united governance team driving Coastguard in the right direction

The resources to respond effectively

Standard operating procedures implemented nationwide & defined standards for units

Increase in awareness & education of recreational boaties

A nationwide VHF comms channel, improved communications with units

Current Projects

Health & Safety



National VHF Communications Network



Vessel Standardisation



Membership



Fundraising



The Charity Saving Lives at Sea

An essential service

The last year has shown more than ever how essential Coastguard's service is to our communities, with our volunteers called on to provide lifesaving assistance to more people and in increasingly diverse environments.

Over the last 12 months our 2,042 volunteers have spent more than 290,000 hours serving their communities. Sadly, 23 people have lost their lives in our seas, lakes and rivers this year, showing how vitally important it is for us to continue our mission.

Our volunteers have had some incredible achievements which were recognised at the Coastguard Awards of Excellence and the NZSAR awards, where one of our volunteers received the highest accolade, the Gold Award (pages 18 & 19).

A key element of Coastguard's function is education and prevention which this year included the highly successful Old4new Lifejacket Upgrade campaign, a record number of Coastguard Boating Education courses, an increase in our Membership numbers, and the launch of the new Coastguard app - enabling boaties to log a trip report from their smartphone for the first time (pages 10 & 11).

Of the 3,037 incidents that Coastguard volunteers responded to last year, 433 of them were intensive events ranging from extreme river rescues, to a medical evacuation in severe weather, to rescuing a badly burned man, and reuniting a family after their boat capsized in the remote Hokianga Harbour.

The successful outcome of these rescues in varied environments is testament to the 84,000 hours our volunteers spent

training so that they can adapt to whatever situation they find themselves in and achieve the best possible outcome.

It's also a testament to the calibre of our world-class training. This year for the first time, we delivered our training to Fiji and Niue funded by the Ministry of Foreign Affairs and Trade as part of their Pacific Maritime Safety Programme. By training local search and rescue personnel in the Coastguard syllabus, we are playing a critical part in ensuring Niue and Fiji have the ability to respond to search and rescue incidents.

Boosting and supporting the search and rescue capability in the Pacific has been a long-held ambition for Coastguard and such was our success in the programme we have been invited to continue to play a key role in its ongoing implementation.

Our volunteers are a hugely dedicated group of people but with our volunteer numbers declining, and increasing hours required across administration and compliance activities, we need to ensure we're building an environment which champions a diverse and inclusive volunteer culture. To help us achieve this, we have partnered with Volunteering New Zealand to ensure we're well placed to start implementing a volunteer strategy across the organisation in the coming year.

While our volunteers are at the sharp end of saving lives at sea, they wouldn't be able to dedicate the time they do without their families, employers, Coastguard's small but dedicated team of staff, and our incredible funders and supporters behind them. These people ensure our volunteers are available, trained, and have the right equipment to answer the call for help around the clock, every day of the year.



I would like to take the opportunity to acknowledge and thank our outgoing President Henry van Tuel, who has made an immense contribution to the Coastguard New Zealand Board over the last two years as well as being a long serving volunteer with Coastguard Hawke's Bay. Henry's steady hand has navigated the organisation through some challenging times and the organisation is in very good health as we look to the year ahead.

Patrick Holmes
Chief Executive Officer
Coastguard New Zealand

“ Over the last 12 months our **2,042** volunteers
have spent more than **290,000** hours
serving their communities ”



Coastguard National Statistics



2,042 volunteers



291,235 total volunteer hours



281,231 radio calls received



3,422 calls for help received



3,037 rescues carried out



6,951 people brought home safely



62 Coastguard units



79 rescue vessels



2 aircraft

Search and Rescue Operations

418

Category 1

Search and rescue operation where Police are the lead agency

15

Category 2

Search and rescue operation where RCCNZ is the lead agency

2,646

Volunteers involved in SAROPs

23

Perished

44

Not Located

642

Needing Help



28
Lives
saved

Where, if SAR agencies had not intervened, life would definitely have been lost.


187
Lives
rescued

Where SAR agencies locate and rescue a person or people at risk and return them to a safe location.

361
Lives
assisted


Where SAR agencies aid a person or people at low risk, but who, if left, would be at risk.

Volunteer Hours Breakdown

 **6,741** hours spent on Search and Rescue Operations


 **16,907** hours spent on Coastguard Operations


 **23,648** hours spent on Total Coastguard Missions

 **75,524** hours spent on Radio Watch

 **84,386** hours spent on Training

 **58,604** hours spent on Admin

 **16,463** hours spent on Maintenance

 **19,277** hours spent on Fundraising

 **13,333** hours spent on Public Education

Making a difference

Serving our communities

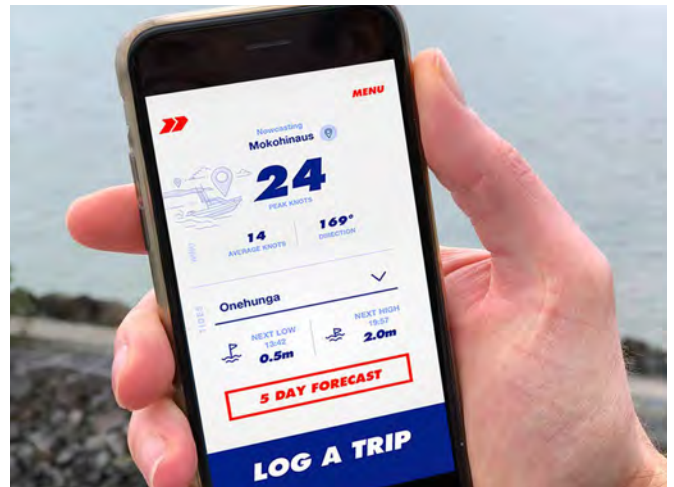
Saving lives in all conditions

Over 3000 rescues were carried out by Coastguard volunteers over the last 12 months in communities across the country. Amongst those 3000 rescues, 8 people were rescued from deadly river floods in Canterbury, a critically sick cruise ship passenger was successfully evacuated to hospital when wild weather ruled out a helicopter, and a man suffering severe burns lived to tell the tale after being engulfed by a fireball on board his yacht. Thanks to Coastguard's supporters, our volunteers are rescue ready 24/7 to save lives.



Being accessible to all boaties

To ensure Coastguard's essential services remain relevant and easily accessible to the New Zealand boating public, we supported the nationwide launch of the new Coastguard app developed by Coastguard Northern Region. The app is a game changer for all boaties enabling them, for the first time, to log a trip report from their smartphone. The app also hosts a range of other features like real time wind, weather and tide information firmly establishing it as the boatie's best mate.



Education, the best form of prevention

Learning skills for life

Almost 11,000 people enrolled in Coastguard Boating Education courses over the last 12 months, 30,500 people completed the Safe Boating programme and 700 course certificates were awarded to groups identified as being 'at-risk' in the drowning statistics (Māori, Pasifika and new migrants). This year Coastguard Boating Education introduced a new In-Water Survival course which had a strong uptake from people who work near water (e.g. marina operators). A pilot programme to roll this course out to families is currently underway.



Removing unsafe lifejackets from communities

Thousands of unsafe lifejackets were replaced by brand new versions over the summer thanks to Coastguard's Old4New Lifejacket Upgrade Campaign. In its fourth year, the campaign saw people trading in over 3,000 old, damaged or obsolete lifejackets. The Old4New van travelled all over the country, visiting 55 communities from the Far North to the Deep South.



Supporting our greatest strength - our volunteers

Inspiring the youth

This year the Coastguard Supporter Young Volunteer of the Year Award was launched with four outstanding finalists from around the country. The winner, as voted by our supporters, volunteers and the public, was 26-year-old Warwick Bayne from Coastguard Wellington. Warwick won the opportunity to continue his growth and personal development on an all-expenses paid Outward Bound course.

Celebrating our people

Coastguard volunteers are a humble bunch so any time we get to sing their praises we do. International Women's Day was a chance to highlight the incredible women in Coastguard including Coastguard Wellington President, Vicki Rowland, who in 2009 became the first female Master Skipper in her unit. In June, National Volunteer Week was an opportune time to celebrate all our volunteers and the tireless work they do in our communities through stories about them in mainstream and social media.



Recognising the sacrifice

Behind every Coastguard volunteer are supportive families, whānau and employers. These special people also play a vital role in saving lives at sea by supporting our volunteers to do what they do. Many employers back our volunteers 100% and understand when their pager alerts them to a rescue that they need to leave immediately. This year we launched the Employer Appreciation Programme to acknowledge employers who support Coastguard volunteers in their team.

Community heroes

Over the last year Coastguard volunteers gave back over 290,000 hours to their communities. Those hours were, for some of our volunteers, on top of 25, 30 and 40 years of service. We recognise this incredible dedication through our Long Service Awards with 15 Coastguard volunteers being awarded one of these awards in the last 12 months.



Making waves internationally

Increasing Pacific capability

Coastguard Boating Education and Coastguard New Zealand successfully delivered training to rescue personnel from Niue and Fiji through the Pacific Maritime Safety Programme. This programme, co-ordinated through Maritime New Zealand, with funding from The Ministry of Foreign Affairs and Trade, has seen Coastguard Boating Education tutors who are also Coastguard Rescue Vessel Masters, improving the knowledge and skills of rescue personnel in these two nations.

Second life for traded in lifejackets

The highly successful Old4New Lifejacket Upgrade campaign also saved lives beyond New Zealand shores with the delivery of traded-in lifejackets to the Cook Islands. Lifejackets that were handed in still in good condition and meeting New Zealand standards were shipped to Pacific Island communities to ensure the safety of at-risk communities as they carry out their daily tasks on the sea. Since the start of the Old4New Lifejacket Upgrade campaign in 2014, close to 1800 Lifejackets have been donated to Pacific communities thanks to Coastguard and Kiwi boaties.



Our work in action

A family saved

Whether they're battling towering waves, gale-force winds or pelting rain, Coastguard volunteers are always on hand to help people in danger.

They have the right training and equipment thanks to Coastguard's generous supporters, while their steadfast determination enables them to see every rescue through. In late September 2017, Coastguard volunteers were put to the ultimate test when the lives of four family members were in danger.

Amber Anderton and her family were out on their boat on the Hokianga Harbour when it suddenly capsized, throwing them into the water and trapping them underneath.

Amber's instinct kicked in. She and her partner Rob grabbed their two young children, Mason (6) and James (4), and thrust them on top of the hull. They were all wearing lifejackets, but their phones and radio had been lost to the sea. Amber and Rob's cries for help went unheard in the empty harbour.

"I saw the look on the kids' faces, it's a look I never want to see again," says Amber. "They were really brave. I had to sell it to

them that we were going to be okay."

Stripping down to only his singlet, underwear and lifejacket, Rob braved 1.3km of freezing sea to get to shore and raise the alarm. Amber and her two boys waited on the hull for over three hours for help to arrive.

"The boys wanted cuddles and they wanted kisses and it was so hard. I had my arm over James and my hand on Mason. There was no way I was going to let my kids die."

Coastguard volunteer Jeff Cramp was at his house trying to get his cow in for the night when the call came in.

"My wife called out to me to drop what I was doing and head to Opononi," says Jeff. "There were people in trouble on the water."

Jeff raced to the Coastguard base and he and the crew set off on their search. As night descended, the temperature plummeted. The rescue crew grew concerned about the family braving such conditions and knew they needed to find them fast.

When the crew reached the stricken boat, they found Amber and her two sons exhausted and shaking with hypothermia. The crew rushed to get them blankets and warm them up, and Jeff took them to the hospital in his own car to make sure they were okay.

To this day Amber is grateful that she and her family were rescued. Just recently she gave birth to a baby girl who she named Harbour after the experience her family went through.

Amber and Jeff remain in contact, and Amber even helps fundraise for Coastguard Hokianga by selling lottery tickets for them. Jeff is proud of the work he can do to save families like Amber's.

"Coastguard is a great organisation of which I am proud to be a volunteer. You get to make a difference and achieve amazing things to help people."

Every rescue is different, but they all involve the same things – bravery, determination, and compassion. Thanks to our amazing volunteers and very generous supporters, a family's life was saved that day.

“ There was **no way** I was going to let my kids die ”



Reunited with their rescuers, Amber and her two sons Mason and James are incredibly relieved to have made it out alive.

A tragedy prevented

It was a horrendous night for five yachties trying to enjoy their holiday in New Zealand.

They were 14 miles from the Hawke's Bay shore in rough and stormy seas when their yacht started to sink. Worse still, one woman had been seasick for three days straight and needed urgent help.

Coastguard Hawke's Bay volunteer Henry van Tuel woke up to the sound of his pager at 2:30am. He leaped out of bed and joined the rest of his rescue crew to reach the stricken yacht.

"It was still a good hour to go before daybreak, the people on board the yacht were exhausted," said Henry. "The young woman who had been seasick for three days was in pretty bad shape."

The rescue crew tried to come alongside the other vessel to help but the towering waves and churning sea made it impossible for them to get close to the yacht.

"We would have smashed into them if we got any closer. There was at least a metre of chop, it was too dangerous to come alongside," said Henry.

The Coastguard crew talked the yachties through getting into their inflatable life raft. It was 4.30am by that point and still dark; the rescue crew didn't want the yachties going directly into the water because if someone went under, they might not have been able to find them.

The yachties floated for three metres in heaving seas as the Coastguard

crew pulled them to safety. Shaken and exhausted, they were finally safe and were looked after by the caring crew who wrapped them up in blankets and took them to shore to rest and recover.

The work of Coastguard volunteers isn't easy. From rushing out the door at 2am to going back to the office the next day, our volunteers are ready no matter what.



“ There was a **real potential** for disaster ”



Coastguard volunteers are always on-hand to battle rough seas when someone's in danger.



Spotlight on: Coastguard Northern Region

CNR Communications

While most of Coastguard's volunteers use engines, ropes, first aid equipment and binoculars to help people in trouble at sea, one Coastguard unit relies solely on the power of their voices to save lives, the Coastguard Northern Region Communications unit.

When someone is in trouble at sea, the Communications unit are at the very centre of the rescue response – speaking to the people in trouble, broadcasting Mayday calls and alerting and tasking other emergency services to respond.

This integral role of coordination was highlighted in April when the Communications unit received a police call to say that a catamaran was rapidly sinking with six people on board, including two children. With so many lives at stake and a rapidly deteriorating situation, the Communications unit were quickly at the helm of a massive combined rescue effort involving rescue helicopters, police, two Coastguard rescue vessels and the Defence Force.

The Duty Officer in charge of coordinating the rescue, Hemi Manaena, said it was vital they heard the call for help so they could spring into action.

“If help hadn’t arrived when it did, the outcome could have been tragic,” says Hemi.

By using their skills and keeping a cool head to coordinate the response, the Communications unit ensured that a potentially deadly outcome was avoided and six lives were saved that day.

“ If help hadn’t arrived when it did, the outcome could have been tragic ”



Radio Operators like Hemi and Nikki are often at the very centre of rescue responses.

Spotlight on: Coastguard Eastern Region

The Peeters, Coastguard Tauranga



Of all Coastguard's inspiring volunteers, one trio of brothers are at the heart of their community - Aaron, Ethan and Levi Peeters are all volunteers at Coastguard Tauranga and use their strong family bond to make a difference.

"It's something we really enjoy and look forward to doing," says Ethan. "It's a great way for us to help our community, get out and about together and learn some great skills."

Aaron, Ethan and Levi's community involvement goes beyond Coastguard, as they dedicate their time and share their skills with other emergency services as well. Aaron volunteers with the local Civil Defence Response team, Ethan is in the process of becoming a volunteer with St John, while Levi volunteers with the Fire Service.

"It does take a little bit of juggling but it's good to get some action," says Levi.

"What's great about volunteering is that you really become a part of the community," says Aaron. "To look out to the water and know you're supporting all of those boaties out there is a really good feeling."

Thanks to these amazing brothers, the community of Tauranga have dedicated and passionate volunteers keeping them safe on the water.

“ What's great about volunteering is that you really become part of the community ”



Aaron, Levi and Ethan share the same dedication and drive to help their community.



Spotlight on: Coastguard Central Region

Warwick Bayne, Coastguard Wellington

Warwick Bayne from Coastguard Wellington is a stand-out member of his volunteer crew, and on his way to do great things in his unit.

In 2018 Warwick won the very first Coastguard Supporter Young Volunteer of the Year Award, where supporters, volunteers and members of the public were asked who they thought should take out the top spot and vote accordingly. Taking a look at Warwick's achievements, it's clear to see why he won.

He first joined Coastguard Wellington in 2015, and since then has become a

qualified rescue crewman, a Senior Training Squad Member, the Unit Membership Officer and a member of the Management Committee – a vast array of jobs that carry a huge amount of responsibility.

Warwick is also a dedicated crew member who is always willing to help, and can be relied on to fill in for other people even when it's last minute. Warwick is a valuable, committed and dependable volunteer who contributes an enormous amount of time and energy into his unit.

As the winner of the Coastguard Supporter Young Volunteer of the Year Award, Warwick will attend a three-week Outward Bound course to further develop his skills and leadership.

"It's pretty humbling to be recognised," says Warwick. "It's a great opportunity to be able to go to Outward Bound, and it's awesome that Coastguard has given me the chance to go. They're a very supportive organisation.

"I'd especially like to thank my unit, Coastguard Wellington – without them this wouldn't have happened."

“ It's **pretty humbling** to be recognised ”



Though young, Warwick has achieved a huge amount and is a valued member of his Wellington unit.

Spotlight on: Coastguard Southern Region

Coastguard North Canterbury



Coastguard rescues don't always happen at sea. In fact, the rescue crews from Coastguard North Canterbury have had to deal with all kinds of different scenarios in the last year, using every bit of determination and skill they have to bring people to safety.

In late July 2017, Christchurch residents were in turmoil when a storm hit and the nearby Heathcote River overflowed. A massive torrent of water flooded the town and a state of emergency was declared. Coastguard North Canterbury launched their four metre inflatable rescue vessel and worked their way across the town, helping to evacuate terrified residents.

Then, just a few months later, another storm hit and Coastguard North Canterbury rescued a flurry of people trapped in the Waimakariri River.

Heavy rain caught two vehicles by surprise as the river turned into a raging flood and trapped them. A young couple and their dogs were two of the people caught out. In a panic, the couple scooped the dogs up and waded to their vehicle as fast as they could. Another six people were left clinging onto the roofs of their cars.

Coastguard North Canterbury launched their rescue vessels. When they reached the river they saw it was completely flooded with logs, trees and other debris hurtling

down the stream. The crew persevered and worked their way upstream, managing to get the terrified passengers off the roof, as well as plucking the couple and their dogs to safety. And it was just in time – the river was in full flood and submerged the vehicles completely within seconds.

With all of Coastguard North Canterbury's hard work, their rescue vessel now needs replacing after so much wear and tear. They're currently on their way to a new rescue vessel thanks to some very generous supporters, and will continue to save lives at sea, in rivers and on the street long into the future.

“Coastguard North Canterbury have used every bit of determination and skill they have to **bring people to safety**”



Coastguard North Canterbury help flooded Christchurch citizens to safety during a storm.

Awards of Excellence 2017



Coastguard Rescue of the Year

Coastguard Papakura, Coastguard Waiuku and Coastguard Auckland Air Patrol

A brave little girl who spent four terrifying hours lost in the Manukau Harbour was rescued thanks to the combined efforts of Coastguard Papakura, Waiuku and Auckland Air Patrol. The girl and her father were on their 12-foot vessel when it capsized, throwing them into the water. Coastguard Papakura were alerted and within 25 minutes they were on their way. With the light quickly fading, Papakura's rescue crew wasted no time carrying out their search – but had no luck spotting the girl or her father. They were soon joined by other crew from Coastguard Papakura and Coastguard Waiuku, while Coastguard Auckland Air Patrol scanned the sea from above. In pitch darkness, with creeping mist limiting their sight even further, the crews were slowly losing hope that they would find the father and daughter. Suddenly, the crew heard a shout for help coming out of the blackness and soon had the 8-year-old in their sights. She was pulled into the boat and wrapped in blankets. The girl had been treading water for four hours – an incredible effort from a brave little soul. Tragically, the crew couldn't find her father. But it was thanks to all the Coastguard crews' unwavering persistence that the girl was rescued.

Century Yuasa Rescue Vessel Volunteer of the Year and the Hutchwilco Volunteer of the Year



David St John, Coastguard Marlborough

There's no denying David St John is the heart and soul of Coastguard Marlborough. In his seven years as a Coastguard volunteer, he's held the roles of Regional Coastguard Instructor, Coastguard Boating Education Tutor, Training Officer, Operations Officer and Media Liaison Officer. His commitment to Coastguard is so outstanding that he's one of the highest responding volunteers to callouts, and in the past 12 months alone he has dedicated 515 hours to saving lives at sea.

A huge achievement for David was when he developed a bespoke training programme for his unit's new high-speed ambulance rescue vessel, Bluebridge Rescue. He trained all Masters and crew to use the ambulance bay on board, and inducted and trained crew from St John, Fire and Emergency and LandSAR. David is also the organiser of the annual 'Round the Resorts' programme where he visits hotels and homestays in the Marlborough Sounds to give staff water safety advice, as well as Coastguard Marlborough's Boating Safety Workshop which you can read more about on page 19.



Coastguard Unit of the Year

Coastguard Marlborough

Over the last 10 years Coastguard Marlborough have achieved some significant milestones. The successful launch of their purpose-built rescue vessel, Bluebridge Rescue, saw volunteers dedicate countless hours towards fundraising, design, and learning new skills to operate their new vessel. While the process was arduous, it was well-worth it, one year on from the vessels launch date it had already carried out more than 30 medical evacuations.

Coastguard Marlborough have also worked hard with St John to fundraise and deliver a purpose-built facility to co-house the two lifesaving teams, significantly improving their response times to help people in trouble. They've also purchased a second rescue vessel for training, events and back-up for search and rescues, and created a highly successful free safe boating course for their local community. All of this would not be possible without the passionate and determined volunteers who make up Coastguard Marlborough.



Unit Support Volunteer of the Year

Henry Samson, Coastguard Maketu

A dedicated volunteer for many years with Coastguard Maketu, Henry Samson is an invaluable member of his unit. Not only is he the Unit Training and Health and Safety Officer, he is also a member of his unit's Board and on the Health and Safety Committee for his region. Henry has been instrumental in updating the process of how volunteers manage risk and report incidents. When there was increased pressure on Coastguard Maketu to get crew members through Skipper training, Henry quickly and efficiently trained them, raising his unit's skill level threefold. Henry is a dedicated and knowledgeable volunteer whose professional and calm manner steadies all in difficult situations.



Communications and Incident Management Volunteer of the Year

Graham Caddy, Coastguard Whitianga

Graham Caddy is a highly respected member of Coastguard Whitianga, and has dedicated an incredible 980+ hours to his unit in the past year. He's been volunteering for five years and is currently the unit's Vice President, SAR Duty Coordinator, Operations Manager, wet crew member, Radio Operator and Unit Duty Officer. This incredible list of roles show how dedicated Graham is, while his professionalism and integrity are unparalleled. Graham also ensures that every volunteer in his unit is successful in their training and development.



Community Relations Activity of the Year

David St John, Coastguard Marlborough

David St John was instrumental in producing and delivering the course content for a series of one day public Boating Safety Workshops offered to over 200 local boaties. The workshops included an informal morning in the Coastguard base with a Coastguard trainer, a free lunch and a trip on the rescue vessel demonstrating safe boating practices, followed by a debrief and attendance certificate. The event showcased Coastguard Marlborough's ability to engage with key maritime agencies and their commitment to saving lives at sea in the local community through not only accident prevention but also community education. Due to the success of the course, other Coastguard crews are now looking to replicate it and Maritime NZ has approved funding for another year.



NZSAR Awards

Coastguard volunteers were honoured at the New Zealand Search and Rescue (NZSAR) Awards in April 2018, recognising their years of dedication and commitment to saving lives. Coastguard Marlborough volunteer, David St John, was awarded the highest honour, bringing home the Gold Award for Support Activity due to the tremendous work he has done in the Marlborough Sounds. John Thompson from Coastguard North Canterbury was also awarded. He took home the prestigious Certificate of Achievement in Support Activity to recognise the more than one thousand hours he dedicated in the last year to volunteering for his unit.

Our finances

Where funds came from

2%

Interest received and other income

1%

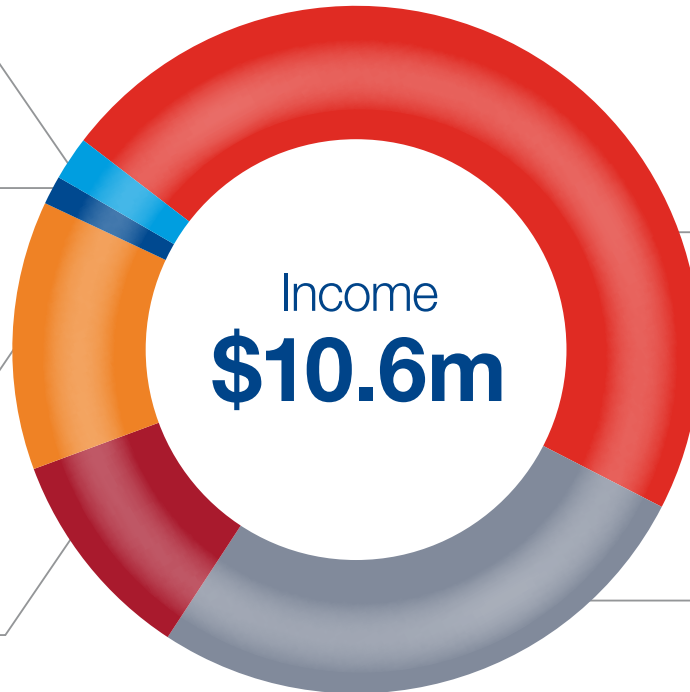
Sale of publications

13%

Donations received

10%

Examination fees



47%

Grants received

27%

Lottery ticket sales

Income
\$10.6m

How funds were used

2%

Accommodation

1%

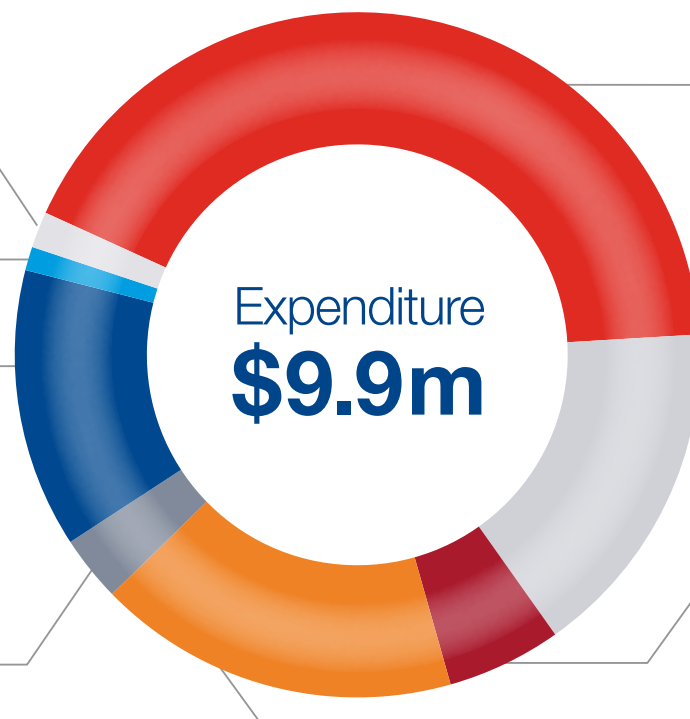
Governance and AGM

13%

Income stream development

3%

Public safety and communications



42%

Support for regions and units

16%

Professional services and other costs

6%

Boating Education services

17%

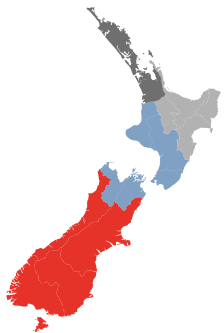
Direct lotteries expenditure

Expenditure
\$9.9m

A full copy of Royal New Zealand Coastguard Inc and Royal New Zealand Coastguard Boating Education Limited audited financial statements can be found at www.coastguard.nz/about-us/annual-reports or can be provided on request.

Supporting Coastguard regions and units

62 units, four regions, one Coastguard. To ensure our regions and units can continue to save lives in their communities, Coastguard New Zealand provides funding for essential services and equipment.



More than
\$1.9m

distributed to regions to ensure operational success

\$103,000



invested in growing and developing the Membership Programme

More than

\$75,000

spent on Health and Safety to ensure our people are Safe Home Every Day



\$446,000

invested in training our incredible volunteers



Over

\$182,000

worth of lifesaving equipment funded for units



\$94,000

spent on Coastguard's vital Search and Rescue tool TracPlus



\$160,000

spent on running the Coastguard NowCasting service to keep NZ boaties abreast of the weather



More than

\$148,000

invested in our rescue vessels to ensure they are towing compliant



Over

\$60,000

invested in developing a more connected Coastguard with our own SharePoint site

Our partners



Keith Manch

Director, Maritime NZ

Coastguard is an important partner for Maritime NZ, and our partnership makes significant contributions to Search and Rescue (SAR) and safer boating.

As one of the two SAR coordinating authorities in New Zealand, the Rescue Coordination Centre NZ (part of Maritime NZ) has a close relationship with Coastguard's head office and regional managers, from deploying in SAR operations to improving the SAR and safety system by working together on the NZSAR Consultative Committee.

We are both part of the three-party 'Joint Synergies' work with Kordia NZ, which will see increased VHF radio channel 16 access within Coastguard.

Coastguard has also partnered with Maritime NZ as part of the Pacific Maritime Safety Programme, to improve safety in the Pacific Islands.

This year Maritime NZ has provided \$475,000 in funding for safer boating initiatives. Coastguard receives the largest proportion because of its direct engagement with boaties, providing education and safety programmes. The purpose is to further drive down fatalities among recreational boaties.

Coastguard's Old4New Lifejacket Upgrade campaign is just one example of a practical initiative that is helping solve a serious safety problem identified in New Zealand.

I am looking forward to our on-going partnership with Coastguard to make boating safer.



Duncan Ferner

NZSAR Secretariat Manager

NZSAR and Coastguard enjoy strong and effective relationships. On behalf of the NZSAR Council, I am grateful for the high level of commitment and service Coastguard brings to the wider Search and Rescue community – from taking part in Search and Rescue (SAR) operations through to joint exercises supporting SAR prevention initiatives.

This year we were very pleased to welcome Ian Coard from Coastguard Riverton to the NZSAR Council for a two-year term. Ian is the volunteer member of the Council representing the non-governmental elements of the SAR sector, we are grateful for his experience and wisdom.

It has also been great to see Coastguard again featuring in our annual NZSAR awards with a Gold Award for support activity to David St John from Coastguard Marlborough. These awards are a wonderful way to shine a light on the often-unsung work of people who give their time to our sector.

We are also helping Coastguard and other SAR agencies to develop practical volunteer strategies. With 94% of New Zealand's SAR people being volunteers and over 11,000 hours of Coastguard volunteer commitment annually, the Council is keenly aware of the vital role volunteers' play.

Search and rescue is truly a team effort and we owe a large debt of gratitude to the many people in Coastguard and other organisations that have assisted us over the past year. Thank you.



Phil Twyford

Minister of Transport

As the primary first responder to maritime emergencies, Coastguard New Zealand is a critical part of New Zealand's search and rescue community.

New Zealanders love being out on the water and Coastguard's work helps make our coastal environment a safer place to be. Because of your efforts, boaties know that help is there if they ever need it.

Dedicated and tireless volunteers contribute a staggering number of hours, including the many unseen hours spent acquiring and honing skills, and maintaining equipment.

Being on-call 24 hours a day, 365 days a year is a big commitment not only for volunteers but for their families and workplaces as well. I want to recognise those people whose support allows their partners, loved ones and colleagues to perform a crucial service for New Zealand.

Coastguard at its core is dedication to the service of others. I am impressed by your commitment to working with the search and rescue community, whether in training situations or on operations. It's this vision to create strong, collaborative and effective services for all New Zealanders in distress that proudly makes us amongst the best search and rescuers in the world.

The Government looks forward to offering continued support so that Coastguard can carry on performing the vital role of coming to the assistance of those in need.



2,042 volunteers

291,235 hours dedicated to saving lives

3,037 rescues carried out

6,951 people brought home safely

What a difference you have made

We would like to thank the incredible people and organisations that make our lifesaving work possible. Here are just some of them:

Individuals and Organisations

Alan and Liz Calvert	Dave Ellis	Jim Mays	P H Poolman
Alan Day	Dave Phillips	Joe Voordouw	P L Evans
Alex Morrison	David Owen	John Alexander	P Moore
Alex Reid	Davies & Naylor Paint & Panel	John Beck	Paul and Judy Armour
Allan Wilson	Dean Adgo	John Brophy, Whakatane	Paul Styles
Andrea Schreuder	Denis Smith	John Clyne	Paul Tidmarsh
Andrew Goodwin	Denise Scheurich	John Dodd	Peter & Pauline Wallace
Andrew Lees	Deon & Nelda Hazelhurst	John Mills	Peter Jackson
Andrew Parker	Derick Van Blerck	John Quigley	Quality Hotel Parnell Ltd
Andrew Rolfe	Earle Adlington	John Warburton	R Maxwell
Angela Rhind	Ed Roggeveen	John Welch	R Morrow
Arlaina Pivac	Edward Heke	Julie Kuo	Raymond Bartrop
Arthur Baker	Eric Holliday	Juri Alnek	Raymond Retter
Arthur Crabb	Evan Taylor	K G Shute	Reta McLeod
B J & M C Fallaize	Fisa Pihigia	K J Simonsen	Robert & Sharon Lovie
B K Waters	Fulton Hogan Ltd	K R Andrews	Robert Kelsey
Bernard Dennehy	G B Robertson QSM, JP (Rtd)	Karaka Pereka	Robin Parr
Bill Le Warne	G K Forrest	Kay Ward	Robin Surman
Black Steel Mobile Ltd	G P Thompson	Kevin Griggs	Robson Environmental Services Ltd
Brian Green	Gael Milich	Kevin Macbeth	Roger Spooner
Brian Hogan	Gary Greyling	Kevin Ross	Ron Lansdowne
Brian Leicester	Gary Hull	L M Wadsworth	Ross Dymock
Brian Zuppichich	Gary Purdy	Laureen Farr	Russell Matiu
Bronwyn Nicholson	Gary Roxburgh	Laurel Teirney	Sally Wilson
Bruce Brownlee	Gary Thompson	Lester Hayward	Spencer Smith
Bruce McGregor	Gavin Struthers	Lex de Jong	Stan Jones
Bruce Shand	Geoff Henderson	Lindsay Stewart	Stan Thorburn
Bruce Southwood	Glenn Kidd	Louise Hosking	Stephen Cairns
Bruce Watkin	Gordon Smith	M J S Long	Steve Kirby
Bryce Morrim	Graeme Watt	M R Martelli	Steve McManaway
Brylee Thompson	Graham Guy	M Whitwell	Steve Vine
C I Lucas	Graham Robertson	Margaret Mcllroy	Stewart Read
Capt. James O'Donnell	Grant Hamilton	Margaret Pidgeon	Stuart Pryke
Carl Robert Petersen	Grant Horgan	Martial Villierme	T D Kennedy
Carolyn Bilbrough	Grant Ryder	Martin Hutchinson	Ted McLeod
Chris Atkinson	Greg & Trish Thomson	Martin Storey	Teresa Good
Chris Orr	Grey Whitney	Maureen Plested	Tim Coulter
Christine Birss	Heather Forss	Maurice Lex Macken	Tony Potts
Clarry Topia	I K Roebuck	Max McCamish	Trevor & Daphne Dahl
Clive Millar	Ian Margan	Michael Blewman	Trevor Pryde
Colin Costain	Ian Slater	Michael Jones	W Caldwell
Colin Smith	In memory of Hugh Wright	Mike West	W Hare
Craig Hutchison	J S Brambley	Modern Coatings	W McCarthy
Craig Johnston	J Taiaki	Murray Donald	W R Johnson
Craig Magee	Jack Marshall	N Dromgool	W Sutcliffe
D & A Edmonds	Jacqui Sorenson	N P H Gleeson	Warren More
D H Smith	James Dobbin	Neil Penwarden	Wayne Pryor
D P Ryder	James Dunning	Nola Breeze	Will & Delia Haworth
Dave & Rita Podmore -	Jane and Ken Jones	Oliver Dugdale	Will Wilson
Phoenix Electrical (2009) Ltd -	Jenny Eastwood	P A Rutherford	William Cook
Hamilton	Jim Davis	P Fabian	

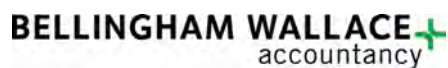
Search and Rescue Partners



Major Funding Partners



Corporate Supporters



What a difference you have made

Trusts and Foundations

Our thanks to all the trusts, foundations and funders for supporting our regions and units across the country. Here are just some of them:



First Sovereign
Four Winds
Hugo Charitable Trust

Philip Verry Charitable Trust
The Clyde Graham Charitable Trust
The Thomas George Macarthy Trust

Special Recognition

Volunteer Long Service Awards

25 years

Dorothy Quaife
Gordon Murray
Allan Crabb
Michael Andrews
Peter Dodd
Robb Henry

30 years

Rowan Muir
Dean Lawrence
Richard Craig
Michael Cole
Gordon Cattermole
Steve Mowbray

40 years

Tony Monk
Norman Symons
Tony Fleming

Life Members

Allan Daines
Harold Mason
Harvey Shepherd MNZM
Michael Grace
Brooke Archbold
Kevin O'Sullivan
Alan Haddock QSO



**It takes a great team
to save lives
at sea**

Coastguard relies on the generosity of people across the country who give their time and/or money to save lives at sea. Every year it takes \$20 million and many volunteer hours to keep Coastguard afloat. It's essential to have this support, as without it Coastguard wouldn't have the equipment, vessels, or training to provide first-class marine search and rescue.

If you already support Coastguard, thank you so much. You make everything we do possible. Thanks to your support people can enjoy New Zealand's waterways safe in the knowledge that a Coastguard volunteer crew will be ready to respond if they get into trouble. Please accept our heartfelt thanks and know that every day you're part of the crew saving lives at sea.

If you've been inspired by what you've read in this report, you can be part of the team saving lives at sea. Whether you become a volunteer, make regular donations, donate a one-off gift, buy a lottery ticket or leave a gift in your Will, you'll be making a huge difference. You'll keep our boats on the water and our crews trained and ready.

To find out more about how you can help, visit www.coastguard.nz

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