

2017 Annual Report

Coastguard New Zealand



Who we are

Coastguard provides the primary maritime search and rescue service in New Zealand. Every year over 6000 people are brought home safely to their families because of the dedicated women and men who volunteer for Coastguard. Right across the country, 24 hours a day, seven days a week, 365 days a year our volunteers are saving lives at sea.

Volunteers **2,052**

Hours dedicated to saving lives **309,367**

Radio calls received **281,757**

Rescues carried out **2,702**

People brought home safely **6,797**

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Our Vision

No boaties' lives lost at sea

Our Mission

To be the 'go to' people for marine safety, education and search and rescue services

Our Focus



Our People

Having the right leadership supporting our professional volunteers to deliver operational excellence.



Community

Home safe, every time.



Financial

Financial sustainability.



Reputation

Integrity.
Professionalism.
Altruism.

Our Success Factors

A united governance team driving Coastguard in the right direction

The resources to respond effectively

Standard operating procedures implemented nationwide & defined standards for units

Increase in awareness & education of recreational boaties

A nationwide VHF comms channel, improved communications with units

Current Projects

HEALTH & SAFETY



MOSS ROLLOUT



NATIONAL VHF COMMUNICATIONS NETWORK



VESSEL STANDARDISATION



MEMBERSHIP



FUNDRAISING



The Charity Saving Lives at Sea

A Word From the President

Kia ora folks.

As I reflect on the past year a couple of things come top of mind, firstly what a privilege it is to lead such a fantastic organisation and secondly the real difference that we all make to people's lives in New Zealand.

Last year 6,797 New Zealanders were able to come home safe and sound because of the efforts of our amazing volunteers.

Coastguard is more than just the headline grabbing stories of saving lives at sea, it is also about the thousands of hours spent fundraising so that we can continue to provide a first-class marine search and rescue service in New Zealand, the time spent in the evenings and at the weekend training, and the voice on the radio taking trip reports or calmly reassuring people in peril. Last year our volunteers donated more than 309,000 hours in providing these vital services.

Last year with the change in financial reporting for charities we had to undertake a consolidation of the whole of Coastguard's finances. This was the first time this has ever been attempted and we know that it involved extra work at regional and unit level, we really appreciate the efforts of all concerned in enabling us to complete this new reporting requirement. Coastguard was one of the earliest charities to report under the new requirements and are now being used as an example of how charities should be providing financial transparency. Another example of Coastguard leading the way.

Fundraising is a critical aspect of the ongoing success of Coastguard, there is tireless and great work occurring at unit and regional level and excitingly we are now starting to get real traction with a number of our new fundraising initiatives. An example of this is National Membership, which, after many years of discussion, now has 23,783 members. It is important to recognise that aside from a small administration fee that goes to Coastguard Northern Region who administer membership nationally, 100% of the remaining fee (excluding GST) goes to the unit or region. Our bequest programme is showing steady growth and

we now have 36 people who have pledged to leave a gift to Coastguard in their Will. We have a regular giving programme, Team Rescue, with 2,202 people giving to us on a regular basis and our lotteries, although operating in a challenging environment, continue to provide an important revenue stream.

Up until now, our ability to grow our fundraising programme has been limited by our ability to invest in this area. This year that was recognised when we received additional Service Level Agreement funding from the New Zealand Search and Rescue Council, which is targeted at growing our fundraising programmes to achieve financial sustainability for Coastguard. This has the potential to be a real game changer for us as we can invest an additional \$500,000 for the next three years.

Operationally, resolving our towing situation has taken a considerable amount of resource at CNZ. Towing or undertaking 'preventative SAR tasking' is a core component of our service to the public and so it is something that we need to resolve in a way that will enable us to continue towing vessels in a safe way that also meets Maritime NZ requirements. Currently we continue to make progress with on-water trials which are underway at the moment. Although Maritime NZ has granted us exemptions until February 2018, we are aiming to complete this project by late 2017.

A major operational milestone was reached in March 2017 when Coastguard Northern Region entered MOSS. This is a project that started with Coastguard Southern Region way back in July 2015. Again, a project that involved a considerable amount of effort at all levels in Coastguard.

Coastguard continues to make progress with health and safety and it is pleasing to see incidents being reported and investigated. Our aim is to improve safety for all our people, volunteer and paid staff and also the people that we are assisting.

Finally I want to thank all the volunteers who are out there delivering a world-class marine rescue service 24/7.



Your dedication and commitment to saving lives at sea deserves high praise. Thanks to your personal sacrifice and the many hours you give, Kiwis across the country can enjoy our waterways knowing they will be safe. A thank you also to our regional teams who work incredibly hard in helping our units achieve operational excellence and to the team at our national office, it is a privilege to work with you and to understand the challenges you face and gain an even greater appreciation of all the hard work that you do. I look forward to an even better 2018.

Henry van Tuel
President
Coastguard New Zealand

Thanks to your personal sacrifice and **the many hours you give,** Kiwis across the country can enjoy our waterways knowing they will be safe.



Name: Kate Kim

Unit: Coastguard Northern Region Communications

Role: Radio Operator

Kate Kim is a fresh face at CNR Comms. She first joined the unit in early 2016 after seeing an ad at the Volunteer Hub at her University, where she's currently studying a Bachelor of Arts. Kate finds the experience of being a Radio Operator incredibly rewarding and unique, and enjoys how it's different from many volunteering roles. She's part of a diverse group of people, with teachers, police officers, and paramedics all making up the team. But they all share the same passion – being there behind the scenes as the crucial point of contact to help boaties get home safely.

The Year in Review

6,797 people brought home safely, that number says it all. It's the reason we exist and the reason our volunteers continue to dedicate thousands of hours of time and put their lives on the line, 24 hours a day, every day of the year.

Without our 2,052 volunteers Coastguard would cease to operate. I want to thank you all for consistently putting others before yourselves and in doing so taking time away from your families, from your work and from your own plans. These acts of selflessness wouldn't be possible without the ongoing support of your families and employers, we salute them too in the role they play in keeping our seas, rivers and lakes safe for our communities.

In May this year the incredible calibre of our volunteers was reflected in the New Zealand Search and Rescue (NZSAR) Awards. Held each year in Parliament, the awards are an opportunity to recognise outstanding achievements in Search and Rescue. The night belonged to Coastguard with Ray Burge and Ian Coard receiving the two highest awards for operational and support activity while Nicola Hockley, Elton Ngawhika and Pete Woodward were also recognised with certificates of achievement.

By its very nature, Coastguard is an organisation which operates in an uncontrollable and often dangerous environment. Over the last 12 months this has been highlighted by the Kaikoura earthquake and the Kaipara Bar tragedy. Coastguard's involvement in these events cemented the essential role our volunteers play in our communities.

The Kaikoura earthquake saw our volunteers called on to help evacuate hundreds of people from the coast as well as checking on the welfare of those cut off from main transport routes. This was all while dealing with an unusable boat ramp, left high and dry by the newly elevated sea bed. It was fantastic to see the ramp recently reopened thanks to the support of the government.

The incident on the Kaipara Bar on 26 November will be recorded as one of New

Zealand's most tragic marine accidents. There will be many more lessons to come from the findings of the ongoing investigation, however it's undeniable that the actions of the Coastguard Northern Region Operations Centre as well as the volunteers from Coastguard Kaipara and Coastguard Air Patrol in initiating the Search and Rescue Operation, and working alongside other emergency services were exemplary.

The Kaipara incident highlighted the importance of our work in educating the public about the boating safety code. More recently this was brought home with the manslaughter conviction, the first of its kind in New Zealand, of a Waitara man for neglecting to follow safety procedures, including the wearing of lifejackets, while skippering his four metre inflatable.

The wearing of lifejackets is a message we need to continue to communicate and something that Coastguard is actively doing through the Old4New campaign. We were proud to support the nationwide expansion of the campaign this year which included 40 locations.

Coastguard New Zealand's core programmes have continued to develop this year, in particular the Membership programme has had over 7,600 new members join since March 2016.

Health and Safety remains an area of focus as we mature from a place of compliance to creating a robust culture of safety across the organisation. I want to thank all our volunteers for their time and commitment to our Health and Safety mission of Safe Home Every Day (SHED), the very nature of what we do and the equipment we use, requires a focus on health and safety at all times.

We operate in a testing and highly competitive fundraising environment which has pushed us to innovate our fundraising programmes, utilising digital platforms in smarter ways and sharpening our communication processes. In this constantly changing environment we are extremely thankful to our funding partners, our sponsors and our donors and the wider community for their loyal support of Coastguard and the work we do.



The last 12 months have not been without their challenges which sees us posting softer financial results than previous years. While disappointing, these results force us to take stock, re-evaluate, and refocus on our strategy for the year ahead.

Coastguard is an organisation which is all about people and I feel fortunate to work for and with some of the best. This year we sadly lost one of our own with the passing of Mark Whitehouse, Coastguard Southern Region Operations Manager. Mark had a huge impact on the organisation and anyone he crossed paths with, as a much loved member of the Coastguard family he will be sorely missed.

I am immensely proud of the small but dedicated team at head office and what we have achieved over the year, thank you for the time and passion you put into the work you do. Thank you also to the Coastguard board for their unwavering support and trust in myself and my team to deliver our programmes.

I am constantly heartened by the steadfast commitment of our volunteers. The stories and snapshots throughout this report reflect your diversity but also your common drive to dig deep and do extraordinary things, I look forward to seeing what we can achieve together in the year ahead.

Patrick Holmes
Chief Executive Officer
Coastguard New Zealand

How We Help Kiwis

Ordinary people doing extraordinary things

Coastguard is an organisation of highly trained professional volunteers, ready and equipped to come to the aid of the New Zealand public. Last year we helped, on average, 18 people a day, but there's nothing average about what we do.



We've got your back

Our volunteers committed over 300,000 hours to keeping Kiwis safe around our coastline last year; including maintenance work, fundraising and training which ensured they were able to bring 6,797 people home safely to their families. Coastguard volunteers save lives at sea because it's the right thing to do and provide an invaluable service to our communities around the country.



While leading from the front

Education, prevention and safety are at the very core of the service Coastguard provides. This year we created a new suite of safety and information brochures to spread the key safety messages around lifejackets, communications and bar crossings to as many people as possible.

We also helped produce a series of safety videos for

NZBoatShow.TV which aired on Sky Channel 83 as well as YouTube channels and Facebook pages.

This year the popular and highly effective Old4New Lifejacket Upgrade campaign went nationwide. Over 3,200 old lifejackets were traded in for newer, safer versions at 40 locations across the country which ensured water safety messages were spread to communities large and small.



In your community

Next to our volunteers, Coastguard rescue vessels are our most important asset and can cost anywhere from \$300,000 to over \$1 million. In October 2016, Coastguard Whangaroa launched their new rescue vessel Kahurangi after five years of planning and fundraising including grants from Foundation North, The Lottery Grants Board, Pub Charity, Trillion Trust, Oxford Sports Trust and individuals and businesses in the community. With the Whangaroa region swelling in summer with an influx of visitors across the country, the custom designed Kahurangi will ensure Coastguard Whangaroa are able to be there for the increased number of boaters on the water.

Striving for improvement

Training is a vital component of what we do and this is illustrated by the more than 86,000 hours our volunteers spent training over the last year. As an organisation we are constantly reviewing our training to ensure we're at the forefront of marine safety and search and rescue practices. Over the last year this has included a full review of our Coastguard Rescue Vessel Training Syllabus, with over 30 recommendations acted on to amend the syllabus.

On 1 July 2017 the Coastguard Radio Operator Training Syllabus was completed, ensuring our Radio Operators are trained to the highest standard in this vital aspect of Coastguard's service.



Making our seas safer, sustainably

As a charity, having strong and sustainable funding streams is vital to ensuring we can continue to save lives at sea. The fundraising environment in New Zealand is challenging but we continue to innovate our lotteries, seasonal appeals, bequest and regular giving programmes to ensure we have the funds we need. In March 2016 we launched Coastguard

Membership nationwide which, along with ensuring Coastguard can be there to help more boaties in need, provides a sustainable income stream for our regions and units. Since the national programme first launched there have been over 7,600 new members join.



This year
Coastguard
volunteers
dedicated:

129,000 hours to operations

87,000 hours to training

58,000 hours to administration

Why We Train

It was a cold, dark evening when three Coastguard rescue teams ventured out into the night in search for a man missing in the Manukau Harbour.

Using every skill they had learned during their training, volunteers from Coastguard Papakura, Waiuku and Titirangi spent four hours scouring the pitch-black harbour with nothing but searchlights to light their way.

The alarm was raised when a 34-year-old man headed out to set some fishing nets and the dinghy he was in suddenly capsized, throwing him into the water. He was reported missing by his distraught wife shortly before midnight.

Twelve Coastguard volunteers from three units set off on their rescue vessels to find him. They painstakingly searched in grid patterns across the sea, looking where the tides and currents might have carried him.

Rod Frost – the skipper for Coastguard Papakura, described how challenging the rescue was. Wind was spraying water up

into the vessel, while the darkness made spotting anything in the water next to impossible. But the crew were determined – they knew they could rely on their training to get the job done.

“We train and search all the time,” says Rod. “We train by searching for clear plastic bottles in the dark so that we know if we can find the bottle we’ve got a good chance finding a person.”

Rod calculated the most likely place the man would have drifted to in the channel, and after ten minutes heading in that direction, their searchlights picked out two small beams of light reflecting from the lost man’s jacket.

“No one said anything,” says Rod. “It was like an unspoken excitement. And then it was followed by silence with the realisation, is it a person or is it a body?”

The crew moved the vessel closer towards the man. He was bobbing in the water and looked up at them with a weak smile on his face. The relieved crew worked quickly

to clear the deck and haul him on board the vessel.

The man was exhausted and had swallowed a lot of sea water. He was extremely hypothermic – he had no energy left and his body stopped shivering as it started to shut down. But thanks to the combined efforts of all the Coastguard crew, he was alive.

The extensive training Coastguard volunteers undertake was essential for saving the man’s life, as they were able to hone their skills and know exactly what to do in the real-life scenario.

“Training is everything really. It’s really valuable because you never know when the pager’s going to go off, and you’ve got to be prepared. You never know what’s going to happen,” says Rod.

The crew had found the man just in time, and if they hadn’t been there to get him out of the water and into an ambulance when they did, it would have been a very different story.



They credit their fast response time to not just the hours they spend training, but also to how seriously they take it.

“You’ve only got one shot, there’s no second chance. You’ve got to get it right the first time and the only way to do that is to train and to train like it’s real.

“I stress to the guys all the time, when you’re out there training you’re not just waving a spotlight around, you’re out there looking for your best mate, your mother, your father... it’s the only way we can learn those skills and appreciate what it’s actually like.”

Coastguard crews around the country are primed to deal with emergencies at sea. Their commitment to train regularly ensures they’re ready and prepared to drop everything when someone needs their help.



“ You’ve only got one shot, there’s no second chance.
You’ve got to get it right the first time
and the only way to do that is to train and to train like it’s real. ”





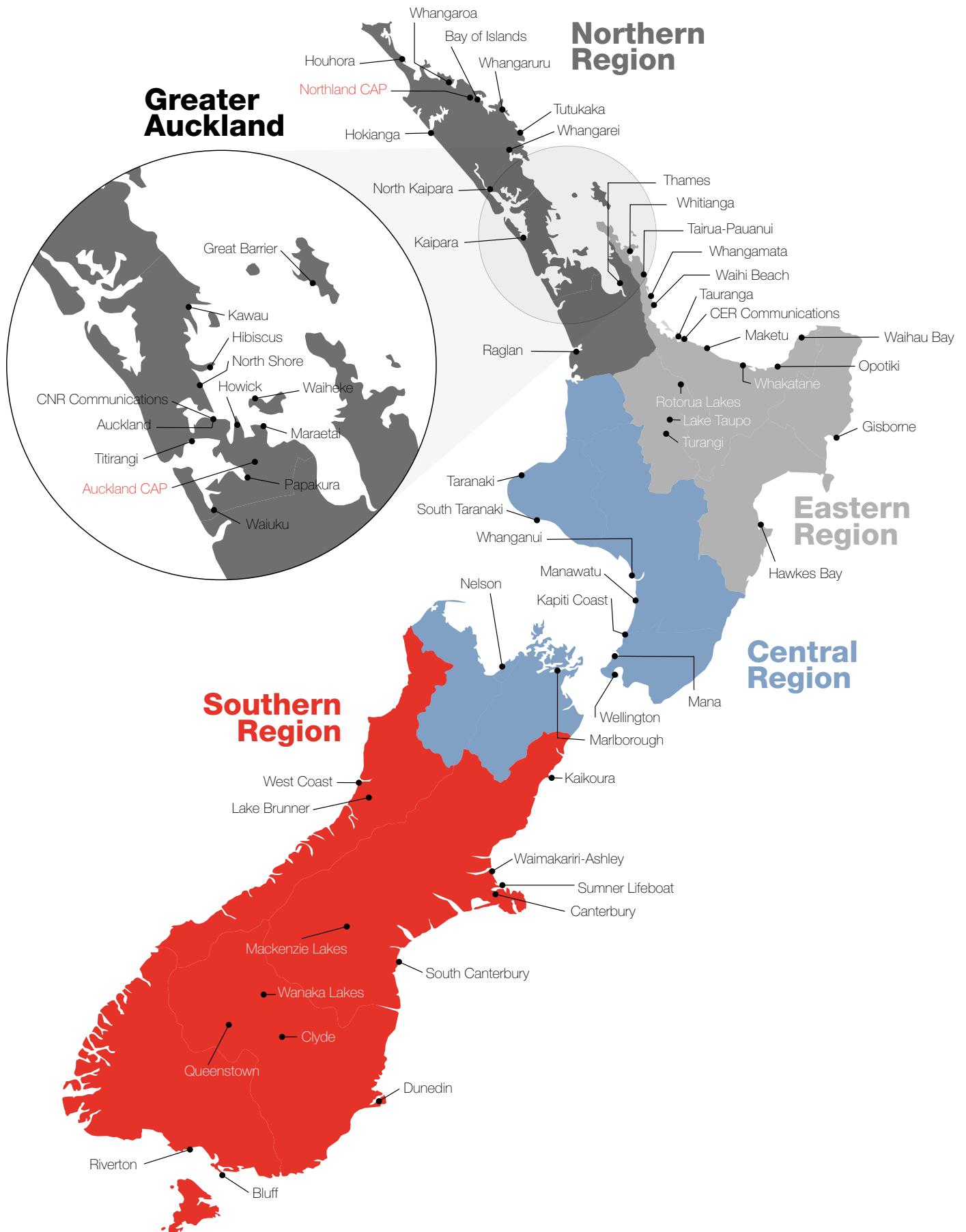
Name: Liam and Terry Sampson

Unit: Coastguard Wellington

Role: Rescue Vessel Masters

For the Sampson family, a love for the sea is in their blood. Terry Sampson has been racing yachts his whole life and decided to join Coastguard soon after he came to New Zealand. It wasn't long before his son Liam followed his father's footsteps and joined the crew too. Terry and Liam are both Masters on their rescue vessel – one of the highest positions you can reach at Coastguard, and are proud to save lives at sea together. "I've learnt a hell of a lot from dad not just boating wise but in life in general." (Liam Sampson)

Where we are



Meet the Regions



Coastguard Northern Region (CNR)

On a windy day in November, tragedy struck the Kaipara Bar.

Seven lives were lost and a community left devastated. The incident highlighted the safety systems and procedures of the Region's Operations Centre, the way in which we handle large scale incidents, and emphasised the countless hours our volunteers put into training. Following the incident we conducted a number of debriefs, and one outcome was further tightening the way we operate Bar Crossing Reports.

It also made clear the need for more emphasis on wearing lifejackets, making the delivery of our Old4New Lifejacket Upgrade Campaign to communities even more important. The success of this campaign, rolled out for the first time nationwide this year, is a testament to the boating community becoming even more responsible for their own safety.

Operational performance continues to be strong with volunteers across the region responding to 1,961 calls for help in the last 12 months (slightly up on last year). The prompt response from units to distress calls has largely met our target of being on-scene within 60 minutes of activation. Our people have dedicated over 135,000 hours to the mission with more than 40,000 hours focused on training. CNR have also delivered \$1.3 million in financial support direct to units.

We ran two leadership workshops this year to help unit leaders better undertake the challenging and diverse tasks that come with managing their units.

The one week block training courses have proved a great success, taking Trainee Crew to Operational level through an intensive seven day programme. Not only does this lift crew levels in units, but the camaraderie developed across the region as a result is fantastic.

Go2Green helps us assist all our units to have a full complement of highly trained volunteers. This is a continuing programme as new recruits need high quality training provided by our dedicated group of Regional Instructors.

Ron Lucca, President

Coastguard Eastern Region (CER)

It's that time of year again when we take the opportunity to reflect on the activities across the region over the last 12 months.

The move to National Membership for CER units remains a work in progress. To date Rotorua, Turangi, Gisborne and Tairua/Pauanui units have either moved to or are in the process of moving to National Membership. CER are at present in meaningful discussions with the Membership team to try and work out an acceptable strategy to get some of our bigger units on board as well.

The CER Operations Centre's workload continues to increase as we expand our scope of operations. Our volunteer Duty Officers (DOs) are taking on more responsibility as our Regional Staff DOs provide more support to our units.

No annual report would be complete without acknowledging the ever dedicated and hardworking regional team led by Stu and Murray and supported by Nicole, Ian and Simon. The strength of our regional office team is a testament to the leadership skills of our Regional Manager (Operations) Stu Lowth.

I would also like to acknowledge my fellow Board members who accept without complaint the ever increasing demands we make of their time.

Last but not least, a huge thank you to all of our unit management committees and volunteers who operate at the sharp end of our organisation. We appreciate the many hours of commitment you make to this organisation.

We look forward to your cooperation and support as the regional staff and Board continue to introduce further unit support initiatives as well as meeting any challenges the year ahead may bring.

Graham Caddy, Chairperson



Coastguard Central Region (CCR)

The Coastguard Central Region team continues to move forward and provide valuable support to our units.

We welcomed Tam Hiscotte into the CCR Office this year to help with the administration duties.

We must congratulate Coastguard Nelson on winning three National Awards - Coastguard Rescue of the Year, Coastguard Unit of the Year and Coastguard Community Relations Activity of the Year. This is an outstanding effort and well deserved. Also to Mathew Hickey (Coastguard Taranaki) on winning the Coastguard Unit Support Volunteer of the Year.

With the roll out of the Coastguard National Membership programme, six out of nine units within the region have joined and the income has been significant. We are now working with units who are part of the scheme to develop guidelines for accessing the extra funding.

CCR had a display and stand at the Central Districts Field Days and at the Wellington Boat Show this year which were great opportunities for brand exposure and interaction with our local communities.

The Coastguard Instructor's (CI) induction course was run at the end of last year and we continue to complete CI and Regional Coastguard Instructors training and development.

I'm proud to say CCR is leading the way nationally with Health and Safety. Our committee meets regularly and we are consistent in reporting incidents, accidents and near misses – well done to all.

An external review on CCR capability and capacity was undertaken to measure what we are delivering to our units. Coastguard Kapiti Coast also had an external review for vessel replacement and showed the current approach is appropriate going forward. On top of this work a Capital Campaign Readiness report was carried out by Clive Pedley (Giving Architects) on Wellington and Mana current vessels and vessel replacements.

Lastly, we are sad to farewell our Regional Manager Rebecca Watson and would like to thank her for her eight and a half years of dedication and enthusiasm in helping CCR volunteers, staff and board in "Saving Lives At Sea."

John Linn, Chairperson



Coastguard Southern Region (CSR)

Our region has had a year of mixed fortunes.

The positive is that the contributions of our 289 volunteers have been responsible for the rescue of 239 people this year. On top of this:

Coastguard Waimakariri-Ashley completed the rebuild of their Rescue Centre and Coastguard West Coast took delivery of their new rescue vessel ASB Rescue.

We have expanded the reach of Coastguard Radio within the region to include Mackenzie Lakes and Banks Peninsula and rolled out Coastguard Membership to five units which has resulted in a total of 349 members in the region.

Over the year 1,260 training courses were completed with nine Operational, seven Senior, 137 Endorsements and 11 Master certifications. The acknowledgement of excellence by volunteers came with national awards being presented to Ian Coard - NZSAR Gold Award Support Activity; Nicola Hockley - NZSAR Certificate of Achievement Support Activity and Nick Sears being recognised as the Coastguard Communications & Incident Management Volunteer of the Year.

On a sad note we acknowledge the passing of Mark Whitehouse, Coastguard Southern Region Operations Manager. Mark could get you to happily do things that you really didn't want to do and lived and breathed Coastguard. He will be sorely missed by his colleagues and volunteers. My thanks to Cheryl and Michelle in the Regional Office, CNZ Staff, and regional volunteers who have stepped up to ensure Mark's good work carried on and nothing fell between the cracks.

Coastguard Kaikoura was seriously impacted by the earthquake in November and I take my hat off to the volunteers who have ensured the unit has continued to operate effectively. I would like to thank our volunteers, their families who support them, regional staff and Board for achieving so much this year.

Jonathan Walmisley, Chairperson

Coastguard Boating Education

2016/17 has seen a number of staffing changes at Coastguard Boating Education.

Jason Rowledge filled the newly created Training Manager for commercial courses and SAR role. Melanie Best took over the role as National Education Coordinator and Mike Brown joined us as General Manager.

The Certificate in Domestic Maritime Operations (Restricted Limits, level 4) programme was approved by the NZ Qualifications Authority and to date we have seen eight graduates complete this qualification and go on to pass the Maritime NZ Skipper Restricted Limits examination – a 100% pass rate.

The past year has been particularly successful with course enrolments exceeding 11,200 for the first time. This backs up a strong 2015/6 year which was the previous all-time high (10,651).

We continue to see growth in our distance learning options with the introduction of a

new VHF online course launched in January.

We have just completed our quadrennial External Evaluation Review from NZQA. This on-site visit by a review team gauged the quality of our programmes, strength of management and governance, and our ability to have processes in place to ensure continuous improvement. We were delighted to receive a Category 1 rating (the highest) which is a step up from our previous Category 2 status. This indicates that NZQA are highly confident in our performance as a private education provider

Safe Boating, our in-water programme introducing boating safety and survival competencies, (8 to 13 year-olds), has had another strong year with 36,250 participants receiving training at accredited sites from the deep south to the far north.

Delivery to groups deemed 'high-risk' has remained a key focus this year with a number of courses delivered to Māori, Pasifika and new-settler communities by

specialist tutors throughout the country.

Finances remain in good shape with CBE meeting budget for the year. This included significant investment in programme development (VHF online) to ensure we continue to be well placed to meet the changes required to meet enhanced quality assurance and compliance requirements.

Our thanks go to our primary funders, Water Safety New Zealand and Maritime New Zealand for their on-going support. Partnerships with other key organisations (e.g. Regional Harbourmasters) in the water safety and boating safety sector remain strong. We look forward to continuing to ensure boating in New Zealand remains a safe and pleasurable experience for all.

And finally thanks to my fellow board members, our hard-working staff, and the tutors and examiners who ensure that our courses are delivered to a consistently high standard.

John Cowan, Chairperson

100% pass rate for exams*

11,200 course enrolments

36,250 Safe Boating participants



*For the Certificate in Domestic Maritime Operations and the Maritime NZ Skipper Restricted Limits examination

Financial Breakdown

Where funds came from

2%

Interest received and other income

2%

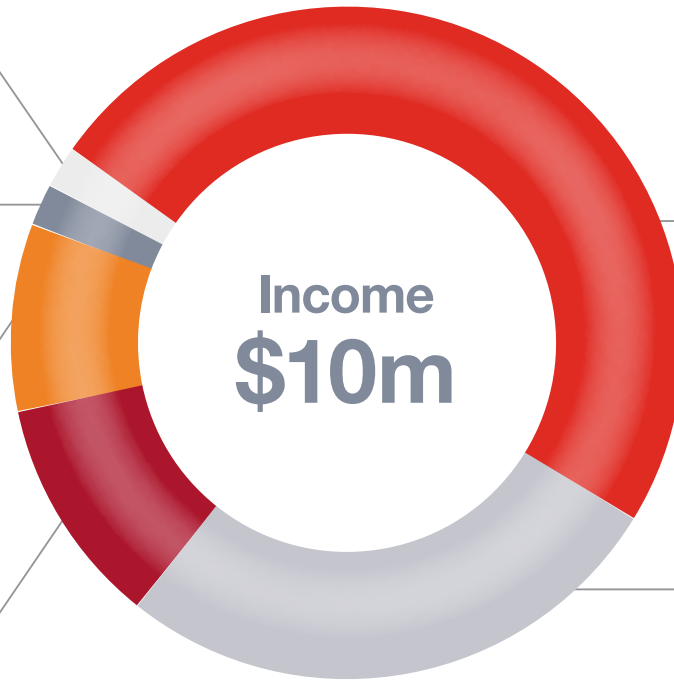
Sale of publications

9%

Donations received

11%

Examination fees



49%

Grants received

27%

Lottery ticket sales

How funds were used

1%

Accommodation

3%

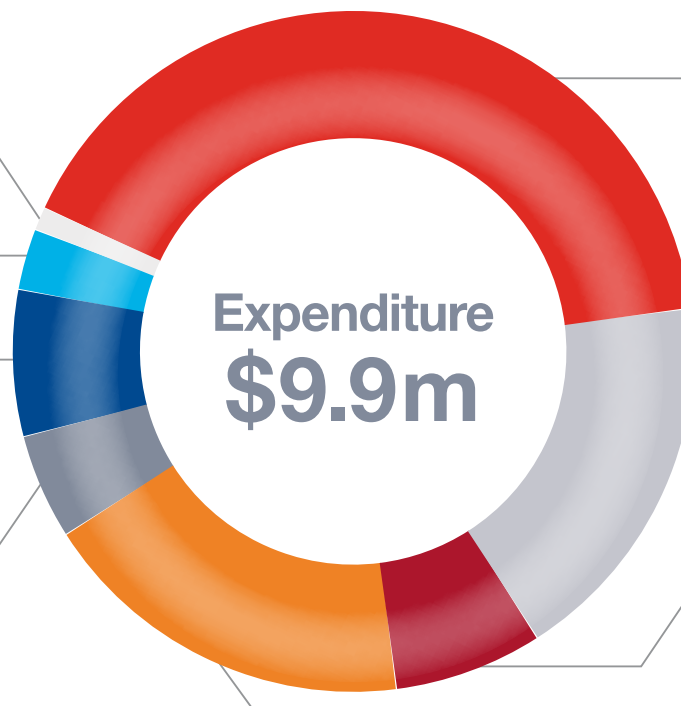
Governance and AGM

7%

Income stream development

5%

Public safety and communications



41%

Support for regions and units

18%

Professional services and other costs

7%

Boating education services

18%

Direct lotteries expenditure

A full copy of Royal New Zealand Coastguard Inc and Royal New Zealand Coastguard Boating Education Limited audited financial statements can be found at www.coastguard.nz/about-us/annual-reports or can be provided on request.

Supporting Coastguard Regions and Units

63 units, four regions, one Coastguard. To ensure our regions and units can continue to save lives in their communities, Coastguard New Zealand provides funding for essential services and equipment.



\$542,000

invested in training our incredible volunteers



Over

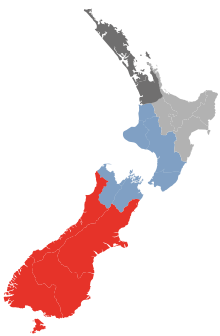
\$47,000

worth of essential lifesaving items funded for units

Putting people first with

\$59,000

spent on our health and safety programme



More than

\$1.9m

distributed to regions to ensure operational success

\$45,000



invested in growing and developing the Membership Programme



\$94,000

spent on Coastguard's vital Search and Rescue tool TracPlus



\$160,000

spent on running the Coastguard NowCasting service to keep NZ boaties abreast of the weather



More than

\$47,000

invested in our rescue vessels to ensure they are towing compliant



Coastguard Maraetai

Residing in a popular boating hub in East Auckland, Coastguard Maraetai are certainly kept busy.

This past year they have answered 171 calls for assistance, clocking up over 3,700 hours on the water.

But their many hours spent training and on rescues takes its toll on their rescue vessel, and volunteers know it'll need to be replaced soon. So as the forward-thinking unit they are, Coastguard Maraetai are already working hard to raise the funds needed for a new one.

Every year they take part in Coastguard's Summer Lottery – setting up stalls outside local businesses and selling tickets to the public, they are so successful they are often the contenders for most tickets sold by a Coastguard unit. They also hit the streets every year in May collecting donations for the Mayday Appeal. On top of that, this year they took on the mammoth job of organising a Golf Tournament which raised over \$23,000 to go towards their new vessel.

The Golf Tournament is an annual event sponsored by Ray White to support a different charity each year. Coastguard Maraetai were the lucky contenders this year and the event made a huge dent in their fundraising goal. People could buy an entry ticket for the tournament for \$100 and be in to win a number of prizes throughout

the game, the most sought after prize being a brand new Yamaha jet-ski for a hole-in-one.

Mike Sommerville, President of Coastguard Maraetai, says the tournament was a massive success, and although it took a lot of energy to organise, his whole unit came together to help make it happen.

"Like most things it all requires effort. Christine (the main organiser of the event) got a good amount of assistance from a number of people in the unit and as it goes, many hands make light work – the more people that work on it the better."

While the volunteer crew have to find the time to train, be ready to assist boaties when they need help, and raise funds for their new vessel, Mike says the community are always there to support them and he's constantly amazed by their generosity.

"Beachlands and Maraetai are beach communities and there is very much a community feel to it.

"I've been quite surprised when I've been out collecting for the Mayday Appeal and people have walked out of stores and dropped \$50 notes in our buckets. There are some very, very good people."

Because of their unwavering generosity, Mike says it's important for supporters to know that their money is going towards a worthy cause.

"We need to make sure people understand the value of the money that they are giving us and what the money will go towards. When people donate we let them know their contribution is going towards our goal of a new vessel, and it becomes their goal too."

Thanks to Coastguard Maraetai's hard work and the people in their community who have loyally supported them, volunteers are now well on their way to a new rescue vessel, fit to save many more lives at sea for years to come.

“When people donate we let them know their contribution is going towards **our goal of a new vessel,** and it becomes their goal too.”



The Coastguard Maraetai crew celebrate their successful fundraiser.



The Golf Tournament in full-swing.

Photographs courtesy of Saxer Photography.



Coastguard Whitianga

When there's trouble out at sea, Coastguard volunteers spring into action to help, not just from their vessels but from the shore too.

Incident management is often what can determine a successful rescue, and no one knows this better than Coastguard Whitianga.

Coastguard Whitianga are the first unit to be an Incident Control Point, meaning they have a team at the ready to take charge of incident management for rescues, a highly coordinated job. The Incident Management Team (IMT) is divided into three groups – there is the Intelligence group who find out information about the victim and where they

“
When people work as a team, we can **get the job done** and get people home safely.”

are likely to be, the Planning group who take that information and come up with a plan of action, and then the Operations team who follow the plan when they go out on the water.

For Coastguard Whitianga, incident management ensures people in trouble can be rescued faster as there is a clear plan to help them. Volunteer Graham Caddy says the new incident management process they've adopted is also more team focused.

“It used to be a one man band, now you've got a whole team making decisions.” says Graham.

Never was teamwork and incident management more important than when Coastguard Whitianga came to the aid of a person on a burning yacht, and everything seemed to go wrong at once.

When the call for help came in, the Incident Management Team leapt into action to coordinate a plan. But when they got to the operations room there was no power – a car crash earlier had knocked out the power lines. With no time to lose, the team went to a nearby house to operate from there.

The man on board the vessel managed to extinguish the fire, but he had inhaled a lot of smoke and CO2 from the extinguisher.

The rescue crew needed to get to him quickly but they were all incredibly tired after assisting people on the water for five hours straight. Factoring in these elements, the Incident Management Team decided they needed to get help from Coastguard Auckland Air Patrol to find the stricken yacht, while also accepting help from a boatie who was in the area.

Darkness fell when Coastguard Whitianga managed to find the man, who was in urgent need of medical attention. The crew were taking him back to shore when things took another turn for the worst – the electronics, radar and VHF equipment on their rescue vessel suddenly failed, and they had to bring him back in the dark with nothing to guide them.

Despite everything that went wrong, Coastguard Whitianga persevered and brought the man back to shore to receive medical treatment.

“We still managed to pull the rescue off thanks to a sound Incident Management Team, a strong on-water rescue crew, and help from the Air Patrol and private vessels,” says Graham.

“It was a great example of how when people work as a team, we can get the job done and get people home safely.”



Coastguard Whitianga's Incident Management Team are responsible for planning out rescues.



Coastguard Taranaki

On the shores of Port Taranaki lies a distinct red building, home to the volunteers of Coastguard Taranaki and a search and rescue hub for the community.

They call it the Red Shed thanks to the distinct colour, and it was established when Coastguard Taranaki had to find new headquarters when the Portacom they were using became damaged beyond repair. It was paramount to ensure the crew had a proper base to respond to incidents as Taranaki has a huge boating community who are heavily reliant on Coastguard's lifesaving services.

The unit decided they would approach their fellow search and rescue volunteers at Surf Life Saving New Zealand and see if they could go into partnership with them to co-own their building and use it as their base. Surf Life Saving agreed, and after working out a deal the construction to extend the building began – making way for Coastguard Taranaki to move in. From then on it was all go. A new level was built, the office space was redeveloped into two

areas for each group, and the interior and exterior of the building were painted.

It was a big job to get sorted, but luckily for Coastguard Taranaki their community pulled through and helped them along the way. They received incredible funds from the Taranaki Savings Bank Community Trust as well as their major sponsor Todd Energy, while the Lion Foundation gave them \$10,000 to go towards office furniture and painting the building.

Not only that, Fulton Hogan came to their aid by doing the site work and removing a large Norfolk Pine to get the site ready, while Aotea Security provided a security and fire-alarm system – all at no cost to Coastguard. The generosity and willingness of the community to come together and help Coastguard Taranaki showed them how vital they are.

The Red Shed has been a massive improvement for Coastguard Taranaki volunteers. It has provided them with a proper training space, given them a drying area and showers, and they now have

space to store their equipment. Their new headquarters can even be used as a small operations room to coordinate rescues from the shore.

When undertaking this project, little did they know they would be boosting their profile in the community and uniting search and rescue services. For Coastguard Taranaki and Surf Life Saving, working together in the same space has proved to be invaluable. The two search and rescue teams can respond to incidents faster and reduce their rescue times, increasing the chance of a successful outcome. Surf Life Saving now have an emergency callout base in the building if the police call them in for a rescue, while the police will sometimes use Coastguard Taranaki's radio room for small operations to save them time and to have a more accessible space.

The Red Shed is more than just a base for Coastguard Taranaki – it's an opportunity to unite search and rescue services and work together, ensuring every boatie is safe on the water and more lives are saved at sea.

“ Luckily for Coastguard Taranaki their **community pulled through** and helped them along the way. ”



The Red Shed - a search and rescue hub for the whole community.



Coastguard Taranaki volunteers.



Coastguard Waimakariri-Ashley

When a 7.1 magnitude earthquake ripped through Canterbury in 2010, it devastated the entire community.

Coastguard Waimakariri-Ashley were one of the many groups badly affected by the earthquake, the building they used for their headquarters was damaged beyond repair. Volunteers worked tirelessly for more than six years to get their new building up and running, ensuring they could be there for boats across their community and keep them safe at sea.

The earthquake wreaked considerable havoc on Coastguard Waimakariri-Ashley's building. Not only were the foundations damaged, the building was leaning on a

“We've been amazed by the generosity of people,” says John. “Right from the start there was no doubt about it - **success breeds success.**”

three degree angle which made it difficult to get the heavy rescue vessel back into their base after use.

President of the unit, John Thompson, says with a bit of Kiwi ingenuity the volunteers managed to stabilise the building and carry on using it as best they could. However, their rescue vessel had to be relocated 2km away, adding 15 minutes to their response time.

After two years, the crew knew if they wanted to carry on with their lifesaving work it was time for a new building.

They worked tirelessly to get council consents and design the building, all the while raising the \$1.3 million needed including an incredibly generous \$500,000 from the Lion Foundation.

“We were off to a great start,” says John. “Then it all started to go wrong.”

Three main building contractors went into liquidation one right after the other.

“It left us in a terrible mess. That really was our darkest hour.”

But the determined volunteers weren't going to give up. They couldn't afford to employ a project manager, so volunteer Dave Johnson stepped up to the mark and took over the role. One of the main builders who had been with them since the start also stayed on to complete it.

“Eventually after a lot of hard work we managed to get the project on track.”

After four years of painstaking hard work and determination, Coastguard Waimakariri-Ashley opened their new building and rejoiced in their success. With the new facilities up and running they finally had a place of their own and their response time dramatically improved from 25 minutes to just ten.

But for all their hard work, Coastguard Waimakariri-Ashley won't forget the people who helped them along the way.

“We've been amazed by the generosity of people,” says John. “Right from the start there was no doubt about it – success breeds success; people would see what was going on and want to be a part of it.

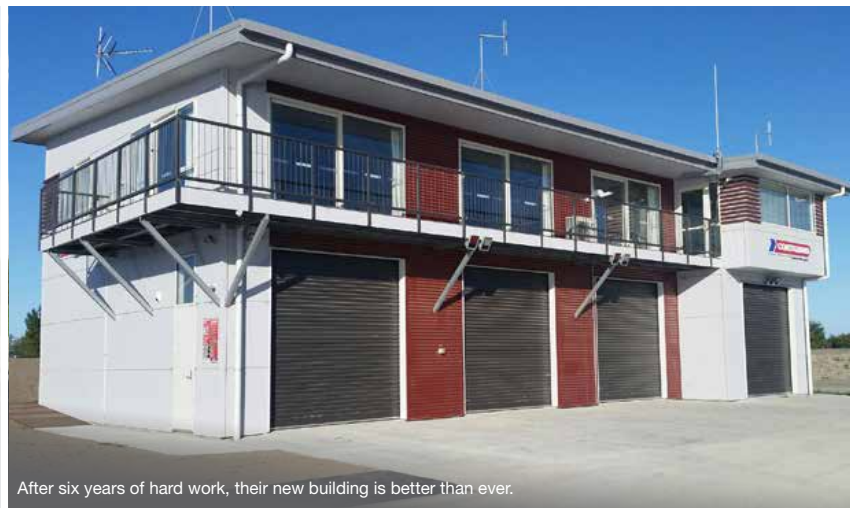
“People like the Mills Storage company provided free accommodation for our vessels and tow vehicles for two years at no cost. The Waimakariri District Council let us use their building for our offices.

“We've had a lot of support from other Coastguard units who gave us donations and helped out where they could. It's been a big project but we're really pleased with the result.”

With steely determination, Coastguard Waimakariri-Ashley now have an incredibly valuable asset to help them with their lifesaving work. In the process they have proved that there is no obstacle they can't overcome, so long as they have the support of their community on their side.



Coastguard Waimakariri-Ashley's building cracked and damaged after the earthquake.



After six years of hard work, their new building is better than ever.

Mitre 10 Rescue of the Year

Coastguard Nelson



Being a Coastguard volunteer takes hundreds of hours of intense training to ensure that when lives are on the line they can respond with speed and efficiency.

On a windswept afternoon in March a group of people were out walking on Tahunanui Beach and discovered an abandoned waka-ama washed up on the shoreline. There was no one else around and the waka was being thrown around in the shallows. The group called Police to report the abandoned vessel and it wasn't long before Police confirmed they were searching for a missing paddler.

Coastguard Nelson crew Mark Howard, Geoff Morgan, Emmett Mills, Joe Crick, Wayne Ballyntyne, Graeme Richards and Peter Kara's emergency pagers sounded at 2.54pm – Police informed them of the situation and within 10 minutes of the alarm the Nelson crew were on the water.

Conditions were rough with 1.5m-2m swells and an outgoing tide - recent heavy rains meant there was a lot of debris in the water. Time was critical. The crew were very familiar with the area and commenced a search pattern which began with a run down the tideline towards the most likely target area with the intent to conduct a creeping line search back.

Police and Coastguard were in close communication and used a local search method dubbed the 'kite surfer pre-plan' which involved Police being located at an observation point on a nearby hill overlooking the beach. A police observer spotted a yellow object in a pile of debris located within the target area but was unable to identify what it was.

Coastguard proceeded to the target to find the missing paddler clinging to debris and being swamped by the large swell. He was wearing a personal flotation device (PFD), but was weighed down significantly by the large amount of floating debris and was losing buoyancy. He had been pushed under several times by the heavy swell, and was out of breath and struggling to keep his head above water. The crew manoeuvred the rescue vessel beside the exhausted paddler and hauled him on board – he was mildly hypothermic and had taken on water – but he was alive.

He had been in the water for 90 minutes and was swept three kilometres offshore, however due to the swift response by Coastguard, the man was rescued only nine minutes after launching the rescue vessel - an incredibly quick response time. The survivor was brought back to base and the entire operation was completed within 36 minutes.

While team work, effective communication and strong local knowledge were key elements to the quick resolution of the incident, hours of Coastguard training and SAR exercises with the police, including the development of the 'kite surfer pre-plan' (due to a serious incident years earlier) ensured that the paddler lived to tell the tale.

The man was rescued only **nine minutes** after launching the rescue vessel - an incredibly quick response time.



The crew at Coastguard Nelson with their many awards.

Hutchwilco Coastguard Volunteer of the Year

Robb Henry

Hutchwilco
Quality Lifejackets

Robb Henry from Coastguard Waiheke Island is just one of the thousands of dedicated Coastguard volunteers who keep Kiwis safe on the water.

As a volunteer for the last 24 years, Robb is an integral part of not only his Coastguard unit, but of the entire Waiheke Island community. It was his level of service that earned him the coveted Hutchwilco Volunteer of the Year award at Coastguard's 2016 Awards of Excellence.

Robb is a Rescue Vessel Senior Master, a Regional Instructor, and holds an ISC for the region's training vessels. He has been involved in almost every volunteer level of Coastguard since he joined in 1992, and last year clocked up over 350 volunteer hours.

Robb has been instrumental in developing the current Trainex programme to help

on-water and aerial units train as closely as possible to real life scenarios. This has included scattering flotsam such as chilly bins, old dinghies and life jackets during exercises to add to the realism. He is also a Regional Instructor and Coastguard Boating Education Tutor, teaching theory classes in many courses and guiding students in the School Holiday Programmes. His wealth of knowledge and approachability are huge assets that he consistently brings to his role as an instructor.

Robb is probably best known for the work he does on training exercises, a crucial experience to prepare volunteers for the incidents they may face on the water. Robb coordinated a training exercise that focused on mass rescues where multiple casualties from a simulated vessel collision needed locating and rescuing. Due to several recent ferry incidents, mass rescues are a big focus for Coastguard and Robb's vital

training exercises are hugely important for volunteers to take part in. The hard work and dedication he put into the training exercise ensured every volunteer felt confident going forward.

Robb always finds time to help new trainees progress with their boat skills. Part of what makes him an excellent teacher is that he ensures they get the best support and are given the correct learning environment. More than that, he has the ability to connect with people of all ages and backgrounds, passing on his knowledge and understanding of the organisation to those he teaches.

Robb is a fundamental part of Coastguard Waiheke and has contributed so much to the unit during his time with them. Robb has built his legacy to ensure every boatie remains safe on the water. If he ever decides to retire, it will be a sad day indeed for the entire Coastguard family.

He has the **ability to connect** with people of all ages and backgrounds, passing on his knowledge and understanding



Robb Henry showing the ropes to his many young students.

Century Yuasa Coastguard Rescue Vessel Volunteer of the Year

Nicola Hockley & Robb Henry



The calibre of volunteer dedication and commitment was so high this year that the Century Yuasa Coastguard Rescue Vessel Volunteer of the Year was jointly awarded to Robb Henry from Coastguard Waiheke (who you can read all about on the previous page) and Nicola Hockley from Coastguard Canterbury.

Since joining Coastguard Canterbury in 2009, Nicola has been involved in nearly every area of the organisation. She is a Master on her rescue vessel and regularly acts as Skipper on weekend patrol and training exercises. Nicola has an ISC Master Certificate as well as Helm, Navigation and Engineering Endorsements. She is a Regional Coastguard Instructor as well as an Instructor for the NZSAR Leadership course, and is on several boards across Coastguard including the National Board, Southern Region Board, and Coastguard Canterbury Board where she has been President since 2015. To say Nicola has been highly influential towards the governance of Coastguard would be an understatement.

Nicola has been instrumental in Coastguard Canterbury's project to obtain new headquarters after their original headquarters were damaged by the 2011 earthquakes. She played a key part in negotiating with the local Naval Point Boating Club to work together to develop a shared facility. She also maintained excellent communication with her unit's volunteers during the process, and committed many hours of her time to become a Unit Representative for the project.

Nicola has also been a driving force behind the training development team who have rewritten and updated the Coastguard SAR modules to make them more user-friendly for trainees and instructors, while also incorporating current thinking and training practices. The team have also written the MOSS training drill manual for Southern Region and developed training packages for NZSAR and LandSAR.

It is clear from the many different roles Nicola holds that she is a dedicated volunteer who gives countless hours of support to not only her own unit, but to other units throughout the country.

Nicola is a born leader and plays a big part in training her crew to be ready to save lives at sea. Many of Coastguard Canterbury's crew look up to Nicola for guidance, a role she expertly carries out.

A dedicated volunteer who gives **countless hours of support** to not only her own unit but other units throughout the country.



Coastguard Unit of the Year

Coastguard Nelson

Coastguard Nelson has gone from strength to strength in the past year.

Solid training, recruitment, retention and financial best practice have seen the unit flourish. Its new management structure has shown considerable growth and allowed volunteers to take ownership of decisions. Prior to the new structure the unit had an average financial balance and a dwindling membership which was

down to five or six key volunteers. Today the unit has quadrupled its financial bottom line, has a thriving membership scheme and boasts over 20 dedicated volunteers.

Coastguard Nelson has also ensured that training is not just about qualifying crew but is part of the unit's survival. A culture of change is now widely understood within the unit.



Coastguard volunteers took out the top honours at the New Zealand Search and Rescue (NZSAR) Awards in May 2017, recognising their years of dedication and commitment to saving lives.

Ray Burge and Ian Coard received the top awards, with Ray receiving a Gold Award for Operational Activity for his rescue of two swimmers, and Ian winning a Gold Award for Support Activity for 30 years of dedicated service. Pete Woodward, Elton Ngawhika and Nicola Hockley all received a Certificate of Achievement for Support Activity to commend their dedication to saving lives at sea.

The NZSAR Awards are presented each year in Parliament to recognise outstanding achievements and the courageous people involved in Search and Rescue.



Award winning volunteers	
Elton Ngawhika	Coastguard Rotorua Lakes
Pete Woodward	Coastguard Kapiti
Ray Burge	Coastguard Northern Region
Nicola Hockley	Coastguard Canterbury
Ian Coard	Coastguard Riverton



Winners 2016



Coastguard Community Relations Activity of the Year

Coastguard Nelson

The Tasman Bay Snapper Classic and the Boulder Bank Walk are two community events that Coastguard Nelson were heavily involved with. Both the events provided Coastguard Nelson with the opportunity to engage with a key sector of water users and promote water safety, as well as showcase their values of respect for the community. The events were also highly successful fundraisers with upwards of \$12,000 raised for the unit.



Coastguard Unit Support Volunteer of the Year

Mathew Hickey, Coastguard Taranaki

Volunteering for Coastguard Taranaki for just over three years, Mathew Hickey has made a big impression in a short amount of time. He has 415 volunteer hours under his belt this year alone, and is his unit's Safety Officer. Mathew was tasked with the major project of integrating the unit into the MOSS regime, and he met and overcame many challenges along the way to make this happen. Mathew is a team-player, shows compassion for the well-being of everyone he works with, and always goes the extra mile, showing huge potential to become a future Coastguard rescue vessel Master.



Coastguard Communications and Incident Management Volunteer of the Year

Nick Sears, Coastguard Canterbury

Only 33 years old, Nick has dedicated 14 years to Coastguard Canterbury. He is a Coastguard Instructor providing training, mentoring and coaching to volunteers and is a Duty Officer for the region's radio communications. Nick stands out with his excellent knowledge of IT, and is a dedicated and highly respected member of his team, exemplifying great leadership skills and true professionalism.

International Affairs

In the past 12 months, the migrant crisis in the Mediterranean area has again been the main focus for the International Maritime Rescue Federation (IMRF).

We have taken a leadership role in coordinating the response efforts especially with Non-Government Organisations, working in conjunction with the local Government authorities to ensure an effective search and rescue response is in place. There has been good support and cooperation between IMRF members based in Europe - they have sent resources firstly to help the response capability, but more importantly, to build local capacity to assist. While the migrant crisis continues, local capacity is now greatly improved and the IMRF members have stepped back having rescued over 5,000 people in the past two years.

It is unfortunate that the basic tenet of the International Convention for the Safety of Life at Sea – “mariners assisting mariners” is being exploited by unscrupulous smugglers - usually for profit and preying upon unfortunate people’s misfortune.

Meanwhile, the issue of people perishing in seas, lakes and rivers in the rest of the world is on a similar scale to the Mediterranean, but it doesn’t garner the same media coverage. It is in this area that the IMRF is working with member organisations to help build an international search and rescue (SAR) network. These organisations are often in developing nations where resource and funding are not main priorities. However, we are getting engagement, with our Chairman recently spending time in Mongolia. In addition to this, Trustee Mohammad Drissi who is based in Morocco, has facilitated SAR training and regional SAR meetings with 29 African countries as part of the IMRF Global SAR development project, helping to advance a more coordinated SAR response service for Africa.

It has been enlightening to see the variety of maritime activity throughout the world. The large recreational boating activity we see in New Zealand is not prevalent in other areas, with most maritime activity being either commercial traffic or artisanal fishermen who are often poorly equipped.

Trustees have completed the recruitment process for a new CEO for the IMRF, as our current CEO Bruce Reid will complete his time in September 2017. Trustees advertised the role worldwide with a broad range of high calibre applicants. We are pleased to announce that Theresa Crossley will take up the role at the end of October 2017. Theresa is currently the CEO of the UK Major Ports group with past involvement in the UK Maritime & Coastguard and past Chair of the UK Government Search and Rescue Strategic Committee.

Closer to New Zealand, the IMRF has agreed to endorse a crew exchange programme for the “southern hemisphere”. A similar and very successful programme has been running in Europe and we will tailor it to suit the organisations who intend to participate. Coastguard New Zealand has agreed to host the initial exchange in early 2018 with a working group formed to plan it.

Dean Lawrence
Trustee
International Maritime Rescue Federation

Local capacity is now greatly improved and the IMRF members have stepped back having **rescued over 5,000 people** in the past two years.



Minister's Report

Hon Simon Bridges **Minister of Transport**

Coastguard New Zealand is our primary provider of marine search and rescue services, bringing more than 6000 people home safely each year.

Because of Coastguard New Zealand's tireless work, boaties can rest assured that help is there if they ever need it.

Each crew member on Coastguard's rescue vessels, and every support person onshore at Coastguard's 63 units across the country, is a highly trained, dedicated volunteer. Each of them consistently displays resilience, perseverance and selflessness by helping people in often-dangerous situations.

The Government is a proud partner of Coastguard New Zealand, contributing to its work through annual funding. I appreciate the work that Coastguard New Zealand and its volunteers do.

As well as providing emergency search and rescue services, Coastguard New Zealand

continues to be committed to world-class safer boating education and accident prevention.

Coastguard Boating Education offers a range of courses to ensure boaties know what they are doing out on the water, and how to respond when they are in trouble. Additionally, Coastguard New Zealand's participation in the inter-agency Safer Boating Forum helps reduce boating-related incidents and fatalities, and demonstrates its strong commitment to water safety.

As well as supporting Coastguard New Zealand's regular activities, I am pleased the Government was able to help fund the reconstruction of Coastguard Kaikoura's boat ramp, which was badly damaged in the November 2016 earthquake. Reopened in July 2017, the fully operational ramp will allow Coastguard Kaikoura's important rescue work to continue.

I look forward to the continuing positive relationship between Coastguard New Zealand and the Government.



Because of Coastguard New Zealand's tireless work, boaties can rest assured that **help is there** if they ever need it.



Lending a helping hand: Coastguard Kaikoura helping with the evacuation of shaken up citizens.



Coastguard Kaikoura's launching ramp was rendered useless due to the after effects of the earthquake.

Search and Rescue Partners

Keith Manch **Director, Maritime New Zealand**

Maritime NZ is pleased to announce that funding for boating safety initiatives has continued to increase, from \$77,000 in 2014 to \$493,000 in 2017.

Grants are for organisations, such as Coastguard, who have direct engagement with boaties and provide education and safety programmes. Their purpose is to further drive down fatalities among recreational boaties.

Coastguard's highly successful Old4New lifejacket upgrade was partly funded through these grants and is a good example of a practical initiative that helps boaties help themselves. Lifejackets remain the number one item of safety equipment for all boaties.

Regional councils have also been funded by Maritime NZ to use a mix of compliance

tools - from education to enforcement - to encourage better behaviours around wearing lifejackets and operating at safe speeds.

The years of work by all members of the Safer Boating Forum seems to be paying off. While more and more Kiwis take to the water in recreational craft (more than 1.4 million last summer) the number of recreational boating fatalities has not increased.

There were 16 deaths for the year ending June 2016, compared to 16 the previous year, and 31 and 22, respectively, in preceding years. It is the genuine collaborative effort by many organisations that is making the difference - across education, compliance activity and, where necessary, rescue operations.

One of the challenges we face is that



the number of boaties in this country is constantly on the increase. Therefore there is a correlated increase in the number of inexperienced people on the water. We need to get the basic safer boating messages to them - so that our fatality statistics do not start to climb again.

Planning is already underway for next summer, and I am looking forward to our on-going work with Coastguard and all our Forum partners to make boating safer.

Duncan Ferner **NZSAR Secretariat Manager**

The Coastguard family is a vital partner within the wider Search and Rescue sector.

When people on the water call for help, Coastguard volunteers respond - often doing extraordinary things in the service of their fellow New Zealanders.

Coastguard people can be justifiably proud of the outstanding search and rescue services they have supplied over the past year. At this year's NZSAR awards five of your peers were recognised for significant contributions in the New Zealand Search and Rescue Region - with two gold awards and three certificates of achievement.

Search and Rescue in New Zealand is world class. A key aspect to our success is the 'one SAR' philosophy. This approach fosters cooperation and collaboration between organisations, teams and individuals across New Zealand. The New Zealand Search and Rescue (NZSAR) Council is proud to provide strategic

leadership and direction that helps make the SAR sector the skilled and dedicated sector that it is.

The Government has made a clear commitment to supporting our sector with an announcement late last year of an \$8.4 million dollar increase for search and rescue activity. This takes overall support to \$35.7 million over the next four years.

This funding boost will allow search and rescue agencies to improve coordination, manage health and safety, update data systems and increase preparedness for a major response. Understanding what we do and why we do it is fundamental to ensuring SAR organisations such as Coastguard are efficient and sustainable.

Amongst other support NZSAR partly funded Coastguard to successfully rollout changes to VHF repeater channels in October last year.

We are now implementing the NZ Inc.



Recreational Safety Framework that will place greater emphasis on personal preparedness in order to reduce the demand for SAR services in the future. Coordinated, cohesive information is vital to this - Boating Safety week is just one example of a collective initiative promoting boating safety awareness - your ongoing support of this is also greatly appreciated.

We rely heavily on the expertise, knowledge and insights of a large number of SAR people and agencies to develop and implement these and many other initiatives. I want to take this opportunity to thank you for your support and for providing such a vital service to your community.



Name: Peter Boshier

Unit: Coastguard Hawkes Bay

Role: Volunteer Treasurer

After surviving leukemia and going through several bone marrow transplants, Peter Boshier decided he would retire and become a volunteer for Coastguard Hawkes Bay. He's been on the committee since he joined, and now acts as Treasurer and Public Relations Officer. Every summer Peter can be seen out on the streets or around boat ramps and marinas, busy selling tickets for Coastguard's Summer Lottery – a huge fundraiser for the unit. Although he doesn't go out on the rescue vessel, Peter is an integral part of Coastguard Hawkes Bay, making sure they have the funds they need to be rescue-ready all year round.

Coastguard People

Patron His Royal Highness, the Prince of Wales

Ambassador Sir Graham Henry

Coastguard Life Members

Brooke Archbold, MNZM
Allan Daines
Michael Grace
Alan Haddock, QSO
Harold Mason
Kevin O'Sullivan
Harvey Sheppard, MNZM

Royal New Zealand Coastguard Inc (Coastguard New Zealand) Board

Henry van Tuel..... President
Aaron Wallace..... Vice-President
Graham Brown Auckland Coastguard Incorporated, Northern Region Appointee
Richard Packham Coastguard Rotorua Lakes, Eastern Region Appointee
Peter Kara Coastguard Nelson, Central Region Appointee
Nicola Hockley Coastguard Canterbury, Southern Region Appointee
Dick Chapman..... Coastguard Marlborough, Board Member
Matthew Rea-Rankin.... Coastguard North Shore, Board Member
Dean Lawrence..... Coastguard Waiuku, Co-opted Board Member
John Cowan Coastguard Boating Education, Ex-officio Member

Royal New Zealand Coastguard Inc (Coastguard New Zealand) Staff

Patrick Holmes Chief Executive Officer
Jo Cowie Head of Marketing and Fundraising
Deb Brown..... Capital Campaigns Manager (P/T)
Peter Healy QVCS, National Safety Manager
Charlotte Inglis Events and Marketing Coordinator (P/T)
Julia James..... Communications Manager
Patricia Jimenez Executive Assistant (P/T)
Nick King Fundraising Manager
Joanne Kyriazopoulos.. National Support Fundraiser and
Bequest Manager (P/T)
Ann Maingay..... Team Support Coordinator (P/T)
Ian Meikle National Fleet Manager
Phil Pollero National SAR Training Manager
Steph Roberts Supporter Development Coordinator (P/T)
Robyn Visser Fundraising and Communications Coordinator
Orlena Whittington Office Manager

CBE Board

John Cowan Chairman
Brooke Archbold MNZM, Director
Alan Haddock..... QSO, Director
Harvey Sheppard..... MNZM, Director
Katie McNabb Director
Chris van der Hor Director

Coastguard Boating Education Staff

Mike Brown General Manager
Mel Best National Education Coordinator
Lisa Campkin..... Safe Boating Project Manager
Steve Crockett..... Training Manager: CBE Courses
and RYA Training
Debbie Moore..... Accounts Administrator
Roy Pearson SAR Training Moderator
Tracy Peers..... Course Administrator
Sarah Pengelly Assessment Administrator
Jason Rowledge..... Training Manager: Commercial
Tasman Salter..... Marketing and eLearning Coordinator
Alina Shtin Resource Coordinator



Coastguard National Statistics

July 2015 to June 2016

July 2016 to June 2017

National Statistics		
Number of Volunteers	2,235	2,052
Total Volunteer Hours	308,733	309,367
Radio Calls Received	283,611	281,757
Calls for Help Received (calls for assistance)	2,944	2,972
Rescues Carried Out / Total No. of Coastguard Missions (incl SAROPs)	2,475	2,702
People Brought Home Safely / People Assisted on Coastguard Missions (incl SAROPs)	6,489	6,797
Number of Units	64	62
Number of Rescue Vessels	83	78
Number of Aircraft	2	2

SAROPS

Category 1	344	414
Category 2	16	19
Volunteers involved in SAROPs	2,226	2,700
Number Perished	26	25
Not Located	28	56
Needing Help	476	653

Volunteer Hours Breakdown

SAROPS	5,314	11,217
CGOPS	23,257	14,986
Total Coastguard Missions*	28,571	26,203
Radiowatch	92,184	84,658
Training	78,513	86,712
Admin	53,596	57,894
Maintenance	18,407	18,121
Fundraising	23,571	21,664
Public Education	13,891	14,115

*Includes both SAROP(Cat I and Cat II) and CgOps

	2015/2016	2016/2017
Lives Saved	32	23
Lives Rescued	116	140
Lives Assisted	274	409

Category I	Search and rescue operation where Police is the lead agency
Category II	Search and rescue operation where Rescue Coordination Centre (RCCNZ) is the lead agency
Lives Saved	Where, if SAR agencies had not intervened, life would definitely have been lost
Lives Rescued	Where SAR agencies locate and rescue a person or people at risk and return them to a safe location
Lives Assisted	Where SAR agencies aid a person or people at low risk, but who, if left, would be at risk
Number Perished	Where SAR agencies respond to an incident and locate a person or people who have perished
Not Located	Where SAR agencies respond to an incident and the person/s are not located or crews are stood down
Needing Help	Number of persons needing Coastguard help

Thank you

What a difference you have made

Coastguard New Zealand would like to acknowledge the generous contribution made by our Search and Rescue partners, funders and corporate supporters in 2016/17. Your support has made it possible for volunteers to continue saving lives at sea - thank you.

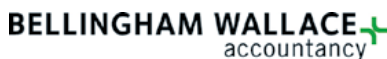
Search and Rescue Partners



Major Funding Partners



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A huge thank you to our Conference Partners and Exhibitors for making the 2016 Coastguard Conference such a success.

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Special Recognition

Our thanks to all these long serving volunteers for their commitment and dedication.

Volunteer Long Service Awards:

25 years

Kay Gilbert
Kerry Whittle
Peter Bate
John Buchanan
Clyde Fraser
Heather McDonald
John McGhie

30 years

Brooke Archbold MNZM
Laurie Cranfield
Peter Hamling
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40 years

Keith Archer
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Trevor Kelly
Robert Knox
Rod Osmond
Kevin O'Sullivan
Nicholas Roberts
Michael Rounthwaites
Laurence Ryan
Roger Wickes
Paul Newman
Barry Cawte
Dave Haddock QSM

50 years

Harvey Sheppard MNZM
Alan Haddock QSO

Awards are also given to volunteers for 3, 5, 10, 15 and 20 years of service.

Royal New Zealand Coastguard Inc

(Coastguard NZ)

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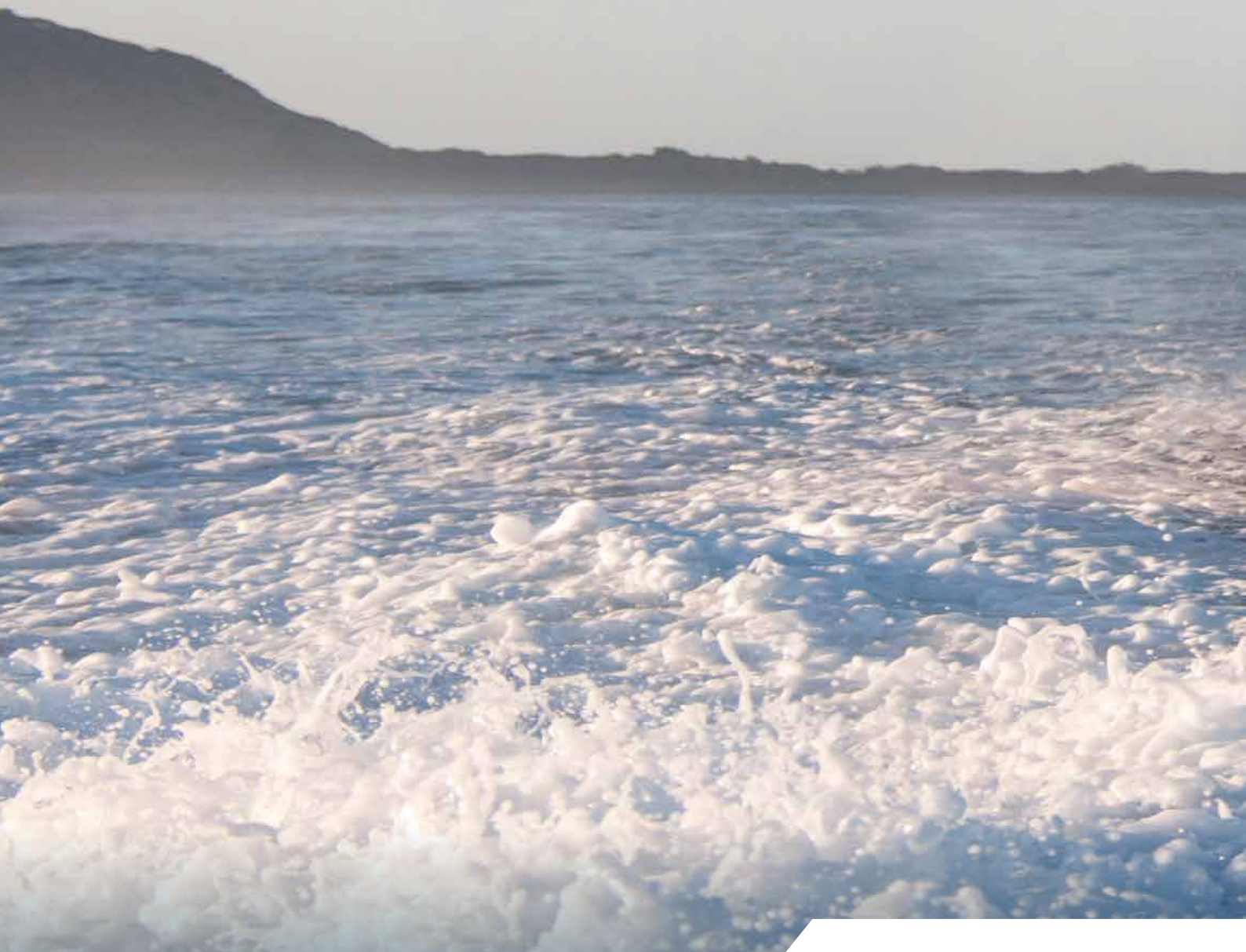
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The Charity Saving Lives at Sea

